



# Annual Report

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2016-2017

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## Who we are

Established in 1952 as the Customs Co-operation Council, the World Customs Organization (WCO) is an independent intergovernmental organization whose primary mission is to enhance the effectiveness and efficiency of Customs administrations worldwide. As the only intergovernmental organization specialized in Customs matters, the WCO established its headquarters in Brussels in 1952, and currently represents 182 Members across the globe at all stages of social and economic development. As the global centre of Customs expertise and the voice of the international Customs community, the WCO provides an ideal forum for Customs administrations and their stakeholders to hold in-depth discussions, exchange experiences, and share best practices on a range of international Customs and trade issues.

## Using this report

The WCO's 2016-2017 Annual Report summarizes the WCO's structure and activities, and includes data on all 182 WCO Members.

## Find out more

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# Introduction

## A message from the Chairperson of the Council **Mr. Ruslan Davydov**

Dear colleagues and friends,

I am pleased to introduce the Annual Report on the activities of the World Customs Organization for the period 2016-2017. The Report aims to reflect the ambitious work done by the Organization during the past twelve months and to provide its Members and stakeholders with a comprehensive view on most important and relevant processes on the global agenda in the Customs domain.

The WCO is a unique professional organization, where Customs administrations from all regions of the world have an opportunity to work together to find **optimum and balanced solutions** aimed at simplifying Customs procedures, facilitating cross-border trade, ensuring security, fighting against goods smuggling, and strengthening international cooperation.

Customs administrations around the world operate in a rapidly-evolving environment, subject to the emerging trends associated with international trade, state-building and the development of society.

It is worth noting that the WCO has in the past, and continues to meet, current challenges and evolving threats. Therefore, one of its primary objectives is to improve Members' involvement in WCO activities and to ensure its position on the world stage as an independent, credible, and professional organization.

As of today, the WCO has created dozens of tools on Customs issues, which incorporate the best practices in Customs administrations. Their application at the national level can significantly improve the performance efficiency of Customs authorities, which can determine the competitiveness and investment attractiveness of our economies.

The global agenda calls on economies to follow the trend towards openness and transparency, to find a **balance between the efficiency of state control and ensuring favorable conditions for business**. Consequently, the principles laid down in the fundamental documents of the Organization, including the Revised Kyoto Convention and SAFE Framework of Standards, are becoming increasingly relevant today.

The theme adopted by the WCO in 2016 was 'Digital Customs', a carefully selected theme which reflected the challenges and opportunities offered by the global phenomenon of digitization. Issues around the development of Customs technologies, implementation of the complete cycle of Customs administrative documents in electronic form, the reduction of barriers through the development of **paperless trade**, the implementation of 'Single Window' mechanisms, advance information algorithms and automatic release of goods – each of these trends have become an integral part of the process of simplification and streamlining of Customs procedures in recent years. Application of these technologies will undoubtedly become a generally accepted global standard.

It is important to highlight WCO initiatives in the areas of security and law enforcement. The WCO's border security initiative ensures that Customs authorities play an active role in the fight against terrorism, provides for the full use of both Advance Passenger Information and Passenger Name Records data by Customs administrations in their activities, coordinates productive dialogue with UN Bodies, INTERPOL and other international organizations in combating smuggling of arms and ammunition, narcotics, as well as various international law enforcement operations and related events.

I am pleased to note the efforts and progress achieved by the WCO in the development of transit capacity in the framework of international Customs cooperation and determining new approaches to integrating new regions in the common transit space. If successful, this will truly be a breakthrough on a global scale, bringing countries even closer together, setting the conditions for facilitation and growth of intra-regional trade.





I would like to outline the trend towards the integration of Customs and Tax agencies, which significantly improves Customs response to both visible and hidden threats, ensures enhanced traceability of goods, allows for the reduction of fraudulent tax and duty evasion schemes and the identification of fly-by-night companies in a timely manner. The WCO recently published its 'Guidelines for Strengthening Cooperation and the Exchange of Information between Customs and Tax Authorities at the National Level', which provide an overview of Members' experiences and best practices in this area, and serve as a tool to improve the interaction between agencies and strengthen the role of Customs in the intra-government system.

**It was a great honour to be selected and entrusted by the Council and my peers to occupy such an important post**

The WCO has also made extensive efforts in the capacity building domain to assist Members in their modernization and optimization efforts. Throughout the year, the WCO conducts educational missions focused on the accreditation of experts and implements dozens of projects related to technical assistance, the development of scientific and research potential, and the advancement of professional competencies of Customs officers with the support from participating countries.

As Chairperson of the WCO Council, I would like to stress that the issues on the current WCO agenda oblige each of us to make highly professional decisions based on the fundamental principles of law and a comprehensive analysis of regional and global processes which reflects a firm understanding of the WCO role in the world arena.

The past year has been intense and enjoyable for me, in equal measures, as I fulfilled my role as Chairperson of the Council. It was a great honour to be selected and entrusted by the Council and my peers to occupy such an important post. Participation in the life of our Organization demands maximum involvement, continuity, and consistency in the definition and implementation of common tasks.

On behalf of myself and the Federal Customs Service of the Russian Federation, I thank all Members and the WCO Secretariat for their support and collaborative efforts over the past year.

I wish you all every success and continued fruitful work.

## A message from WCO Secretary General **Kunio Mikuriya**

2017 marks the 65<sup>th</sup> anniversary of the World Customs Organization, and another momentous year in its history. From humble beginnings and a nascent structure composed of just 17 countries, the Organization has flourished and now boasts a membership of 182 countries spread across six continents, with a working programme dedicated to the expansion, facilitation, and security of international trade as a powerful mechanism for economic growth.

I am proud of the sheer range of accomplishments that the Secretariat, composed of just 191 staff (short-term and temporary included), has achieved in this past year, and as always our ambitions are not constrained by a lack of human or financial resources. I am particularly grateful to Members for continuing to send talented staff to enable us to achieve our goals, and to capitalize on an expansive agenda. Without the commitment and input of our Members, the WCO would be severely hampered in its ability to deliver on their expectations and requirements.

In 1952, it was clear that cooperation on Customs issues would be required in the new, post-war, globalized world. What is the WCO but a manifestation of the need for an Organization dedicated to the pursuit of all things Customs, a field that in 65 years has expanded exponentially to adapt to new trading techniques that are fundamentally altering the way trade is governed, such as e-commerce, blockchains, and the Internet of Things. As the demands on Customs have become ever more intense and multifaceted, so too has the response from the WCO.


This year, the sixth edition of the lingua franca of the international trading system and the foundation bloc on which the Organization rests, entered into force. Over 200 countries and Economic or Customs Unions will use the new version of the Harmonized System (HS) Nomenclature to classify goods in the international trading system. As always, this new edition of the HS aims to assist Customs and business alike to navigate the convoluted architecture of today's increasingly complex international trading environment. The five-year period between editions is marked by negotiations, revisions, and complex calculations that culminate in a Nomenclature to which all stakeholders in international trade can and do subscribe.

The date of 22 February 2017 is one that shall remain ingrained in many peoples' minds as the date on which the requirement that a two-thirds majority of the WTO membership ratify the Trade Facilitation Agreement (TFA) was fulfilled, and years of negotiations, the inspiration for which can be found in the 1996 Singapore

Ministerial Declaration, culminated in a multilateral trade deal that is projected to boost global trade by upwards of US\$1 trillion per year. As the Agreement focuses on the role of Customs with respect to trade facilitation and economic growth, and its substance is in accordance with the WCO's instruments and recommendations, the Organization has become a crucial implementing agency of the TFA through its Annex D status and special relationship with the WTO, in addition to its unrivalled knowledge of, and access to, Customs procedures and personnel. Our Mercator Programme has provided, and will continue to provide, technical assistance and a comprehensive capacity building framework for countries implementing the Agreement. I am convinced of the benefits of this Agreement for our membership, and I am pleased to note that the WCO Working Group on the TFA is working hand-in-hand with the WTO to ensure full implementation.

Raising the performance and profile of Customs administrations is one of the Organization's strategic goals, and this year I was pleased to see the WCO specifically referenced in paragraph 36 of the G20 Communiqué, tasked with the elaboration of a study report on illicit cross-border financial flows. This is an area where the WCO has harnessed a lot of resources, and I warmly welcome input from Members' into this report.

In any organization, the issue of prioritization is key, and the WCO is no exception. Discussions during the 76<sup>th</sup> Session of the Policy Commission in Moscow highlighted key areas upon which the WCO should focus its efforts. After consultations with Directors General during the Regional Meetings held throughout the second trimester of 2017, six priority areas were defined that will guide our work for the year ahead: illicit financial flows; e-commerce; trade facilitation; performance measurement; security; and Customs-Tax cooperation. A concerted effort on behalf of all Members to respond to the challenges and opportunities associated with each priority is required.



**Recent events have taken on a new dimension; security is now paramount in the WCO's agenda**

As the remit of Customs administrations has expanded, so too has the gamut of programmes, tools and instruments offered by the WCO; community protection has long been a priority for all administrations looking to ensure the integrity of the supply chain and the safety and security of goods, borders, and citizens alike. The issue of security is firmly embedded within the WCO's SAFE Framework of Standards, adopted by the Council in 1995. **However, recent events have taken on a new dimension; security is now paramount in the WCO's agenda**, as reflected in the Punta Cana Resolution issued by the Policy Commission in 2015. In the past twelve months, two new programmes have come to embody this new direction. In March, I was present at the launch of the WCO's Security Project, a US\$7 million project with the objective of supporting the 17 participating Customs administrations from the Asia/Pacific region to respond to the security challenges posed by the threat of terrorist attacks. Additionally, the WCO's SPC++ project, launched in December 2016 in Nigeria, and inspired by tragic events in the region, aims to equip participating administrations with the resources necessary to operate along fragile borderlands.

The delivery of quality technical assistance and capacity building programmes is a fundamental part of the WCO's work, based on the principle of sharing best practices and expertise with those administrations that request assistance. **Over the past year, 525 such missions have taken place throughout the six regions of the WCO**, producing tangible results that I believe will ultimately lead to an improved and modernized Customs function in these administrations.

Of course, listing all of the achievements and accomplishments of the WCO in the past year is an impossible feat, and this Annual Report provides just a snapshot of the activities and programmes the Organization is engaged in. The continued expansion of the Organization is reflected in the addition of **two new Members this year**, whom we welcome with warm arms into the WCO Customs family, and commend their efforts to streamline and harmonize their Customs procedures to guarantee a seamless trading environment.

I would like to take this opportunity to wish continued success to the broader Customs family, which includes all of our stakeholders and partners, and to thank each and every one of you for your cooperation, commitment, and collaboration over the past twelve months.

# Timeline

## A glance at the highlights of the past year

The Knowledge Academy for Customs and Trade welcomes a record number of over 280 Customs and private sector professionals to the WCO for an intensive two-week programme covering a broad range of Customs-related topics.



The WCO PICARD Conference takes place in Manila, the Philippines, welcoming over 250 participants from 54 countries, and featuring high-level presentations on international trade and Customs-related topics.



**August**

**October**

**July**

**September**

The WCO Career Development Programme welcomes Customs officials from Angola, Bangladesh, Belize, Benin, Cambodia, Guinea, Mexico, Mongolia, Senegal, and Ukraine to the WCO for an eleven-month period, culminating in a study trip to the donor country, Japan.



The WCO releases guidelines on Customs-Tax Cooperation, with the support of Members, the Organisation for Economic Co-operation and Development (OECD), and the International Chamber of Commerce (ICC).



# 2016-2017



The WCO hosts the WCO-OECD Regional Policy Dialogue on countering illicit trade, building on a previous event that took place in Mexico in 2014 and featuring experts from the OECD Task Force on Countering Illicit Trade, law enforcement and governmental agencies, and WCO Members.



The Sixth Edition of the Harmonized System (HS) Nomenclature enters into force on 1 January 2017, used by over 200 countries and Economic or Customs Unions for classifying goods in international trade.



WCO Secretary General Kunio Mikuriya participates in the 47<sup>th</sup> Annual Meeting of the World Economic Forum in Davos, Switzerland.



**December**

**February**

**November**

**January**

The 76<sup>th</sup> Session of the Policy Commission takes place in Moscow, Russian Federation, during which the six priority areas to guide the WCO's work for the year ahead are discussed: trade facilitation; e-commerce; security; Customs-Tax cooperation; illicit financial flows; and performance measurement.



The WCO welcomes the entry into force of the WTO Trade Facilitation Agreement after ratification by 110 WTO Members, an important milestone for the international trade and Customs community.



International Customs Day is celebrated on 26 January throughout the world, and marks the beginning of the WCO Year of 'Data Analysis for Effective Border Management'.



The 18<sup>th</sup> Asia/Pacific Regional Heads of Customs Administrations Meeting takes place in Suva, Fiji.



The WCO celebrates International Women's Day 2017 under the theme of 'Women in Customs'.



The WCO celebrates the 100<sup>th</sup> Session of its Finance Committee, accompanied by current and former Chairpersons.



The North of Africa, Near and Middle East (MENA) Heads of Customs Regional Meeting takes place in Cairo, Egypt, at the League of Arab States Headquarters.



**April**

**March**

A new US\$ 7 million WCO security project is launched in Bangkok, Thailand, with the participation of 17 Customs administrations from the Asia/Pacific Region.



The WCO launches its e-commerce web-corner, a one-stop portal for everything e-commerce related.



The Regional Heads of Customs Conference for the Europe Region takes place in Vienna, Austria.



The 22<sup>nd</sup> Conference of Directors General of Customs of the West and Central Africa Region, held in Dakar, Senegal.



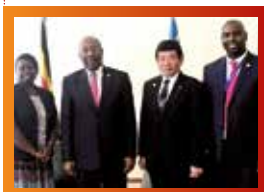
# 2017

## June

The first Global Origin Conference, in collaboration with the African Union, takes place in Addis Ababa, Ethiopia.



The 22<sup>nd</sup> East and Southern Africa Governing Council Meeting takes place in Kampala, Uganda.



## May

The 20<sup>th</sup> Regional Heads of Customs Meeting for the Americas and the Caribbean Region takes place in Havana, Cuba.



The WCO membership continues to expand as Antigua and Barbuda becomes the 182<sup>nd</sup> Member to join.



The 16<sup>th</sup> IT Conference & Exhibition welcomes over 500 delegates in Tbilisi, Georgia, and showcases the most recent technological developments to impact Customs such as big data, the Internet of Things, and data governance.



# Understanding the WCO

## Who we are

The World Customs Organization (WCO) was established in 1952 as the Customs Co-operation Council (CCC) and is an independent inter-governmental organization based in Brussels, Belgium.

The WCO represents 182 Customs administrations around the globe that collectively process approximately 98% of world trade.

As the global centre of Customs expertise, the WCO is the voice of the international Customs community. The WCO's work can be categorized into five main areas: setting standards for a number of diverse but inter-linked Customs procedures; promoting international cooperation including information exchange; managing risk; building sustainable capacity including the delivery of quality technical assistance; and enhancing the image of Customs as a core function of a state service by emphasizing its contribution to national economic prosperity and social development.



AVENUE LOUISE 198



RUE WASHINGTON 40



## Mission, Vision, and Values

### WCO Mission Statement

The WCO provides leadership, guidance and support to Customs administrations to secure and facilitate legitimate trade, realize revenues, protect society and build capacity.

### WCO Values

- ➔ *WE are a knowledge-based and action-oriented organization.*
- ➔ *WE believe in transparent, honest, and auditable governance procedures.*
- ➔ *WE are responsive to our Members, stakeholders in trade, and society.*
- ➔ *WE capitalize on technology and innovation.*
- ➔ *WE believe in inclusiveness, diversity and equitable treatment and opportunities for all.*

## WCO Vision Statement

*Borders divide, Customs connects*

*Dynamically leading modernization and connectivity in a rapidly changing world*

1980-1988



RUE DE L'INDUSTRIE 26-83

1998-present

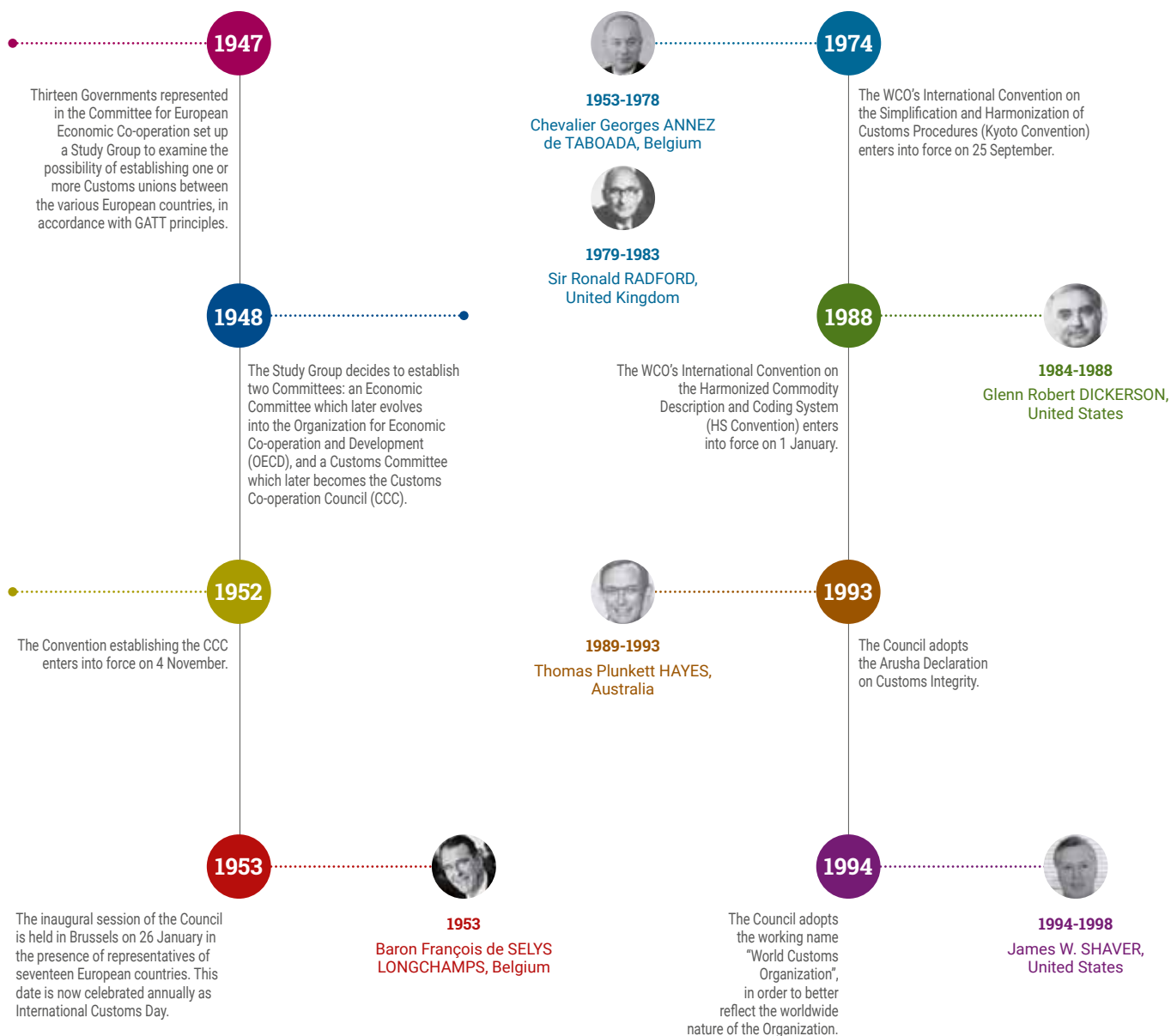


RUE DU MARCHÉ, 30



## WCO milestones: 1947-2017

1952





# 2017



**1999-2008**  
Michel DANET,  
France

**1999**

The Council adopts the revised International Convention on the Simplification and Harmonization of Customs Procedures (Revised Kyoto Convention).

**2002**

The WCO celebrates its 50<sup>th</sup> anniversary and is honoured with a visit by HM King Albert II of Belgium, accompanied by the Hon. Didier Reynders, the Belgian Deputy Prime Minister and Minister of Finance.

**2005**

The Council adopts the Framework of Standards to Secure and Facilitate Global Trade (SAFE Framework) and launches a capacity building programme to assist implementation.

**2006**

The Revised Kyoto Convention enters into force on 3 February.



**2009-present**  
Kunio MIKURIYA,  
Japan

**2008**

The Council adopts the "Customs in the 21<sup>st</sup> Century" strategy document which encompasses 10 building blocks.

**2012**

The 2012 version of the Harmonized System enters into force on 1 January. The WCO celebrates its 60<sup>th</sup> anniversary.

**2015**

The Policy Commission adopts the Punta Cana Resolution on the role of Customs in the security context.

**2017**

2017 The Sixth Edition of the Harmonized System enters into force on 1 January.

## Organization

### 1. WCO Secretariat

The Secretariat is charged with the day-to-day operations of the Organization. A diverse staff of 191 people from around the world deliver on the WCO's vision and its Strategic Plan as approved by the Council, with support from the Committees.

**The Office of the Secretary General**, which includes the Secretary General and the Deputy Secretary General, provides management and strategic guidance.

**The Division of Administration and Personnel** is responsible for the administrative management of the Secretariat, and oversees both the human and financial resources of the Organization.

**The Research Unit** produces evidence-based analytical research and policy analysis on Customs and international trade topics. It also organizes international research events such as the 2017 PICARD Conference.

**The Communications Service** is responsible for public affairs, stakeholder visits, and media engagement. It produces the magazine WCO News, which is issued three times a year and distributed to WCO Members, donor institutions, national development agencies, international organizations, professional associations, and private sector entities.

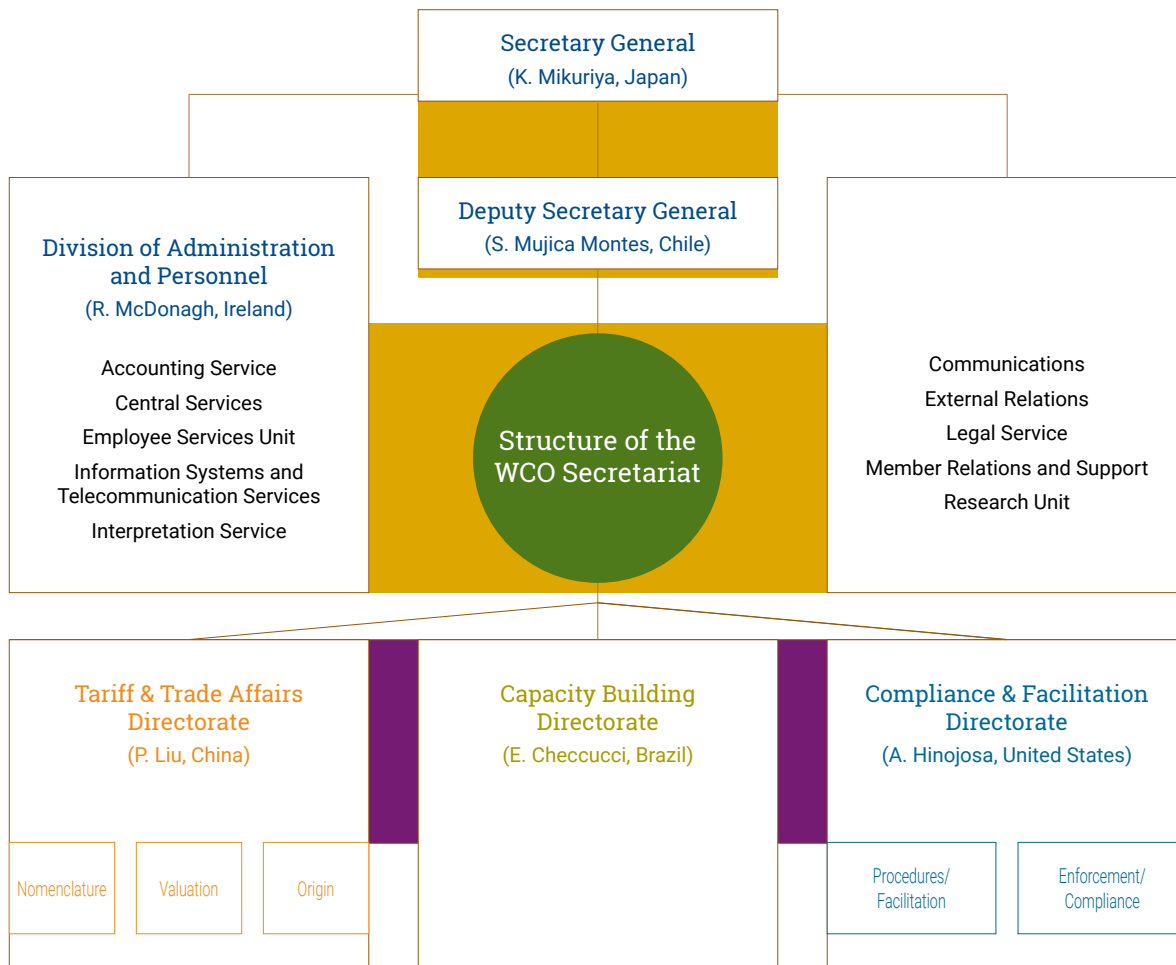
**The Tariff and Trade Affairs Directorate (T&TA)** deals with commodity classification, goods valuation, and rules of origin matters. It manages the Harmonized System (HS), the WTO Valuation Agreement and the WTO Agreement on Rules of Origin. T&TA supports the uniform interpretation and application of the HS. T&TA promotes harmonized interpretation and application of the WTO Valuation Agreement, including exploring the link between the Agreement and transfer pricing. Additionally, the T&TA Directorate ensures that the WCO supports Customs administrations in their management and application of rules of origin, of particular importance given the current trading environment and the proliferation of preferential trade arrangements.

**The Compliance and Facilitation Directorate (C&F)** focuses on enforcement and trade facilitation matters. C&F instruments and tools include: the Revised Kyoto Convention (RKC); the SAFE Framework of Standards; the Risk Management Compendium; the Customs Enforcement Network (CEN); Time Release Study (TRS); and the WCO Data Model. C&F is responsible for the development of the WCO's strategy with respect to the WTO's Trade Facilitation Agreement (TFA). C&F coordinates operations against illicit trade, including: commercial fraud; narcotics; tobacco; intellectual property rights (IPR); hazardous goods; and weapons of mass destruction. C&F manages the WCO's network of Regional Intelligence Liaison Offices (RILOs) and Regional Dog Training Centres (RDTCs).

**The Capacity Building Directorate (CBD)** coordinates and delivers capacity building, technical assistance, and training to Members. CBD emphasizes sustainable development by sequencing needs assessment, strategic planning, implementation, and monitoring. CBD tools include the Diagnostic Framework and the Capacity Building Development Compendium. CBD manages the WCO's network of regional capacity building entities which consist of Regional Offices for Capacity Building (ROCBs), Regional Training Centres (RTCs) and Regional Customs Laboratories (RCL). CBD develops and implements the WCO's e-learning modules and manages its online portal CLiK! CBD also manages the PICARD Programme which focuses on the linkages between research, development, and human resources.







## 2. Regional entities

**The Regional Intelligence Liaison Offices (RILOs)** are responsible for the collection and analysis of enforcement-related data. The RILO network covers all six WCO regions and consists of offices in 11 countries: Cameroon, Chile, Korea (Republic of), Germany, Morocco, Mozambique, Poland, Russian Federation, Saudi Arabia, St. Lucia, and Senegal.

**The Regional Offices for Capacity Building (ROCBs)** assist WCO Members with their capacity building programmes at the regional level. The six ROCBs (Azerbaijan, Côte d'Ivoire, Kenya, Thailand, United Arab Emirates and Uruguay) ensure that their mission of assisting member Customs administrations with their capacity building programmes at a regional level is fulfilled.

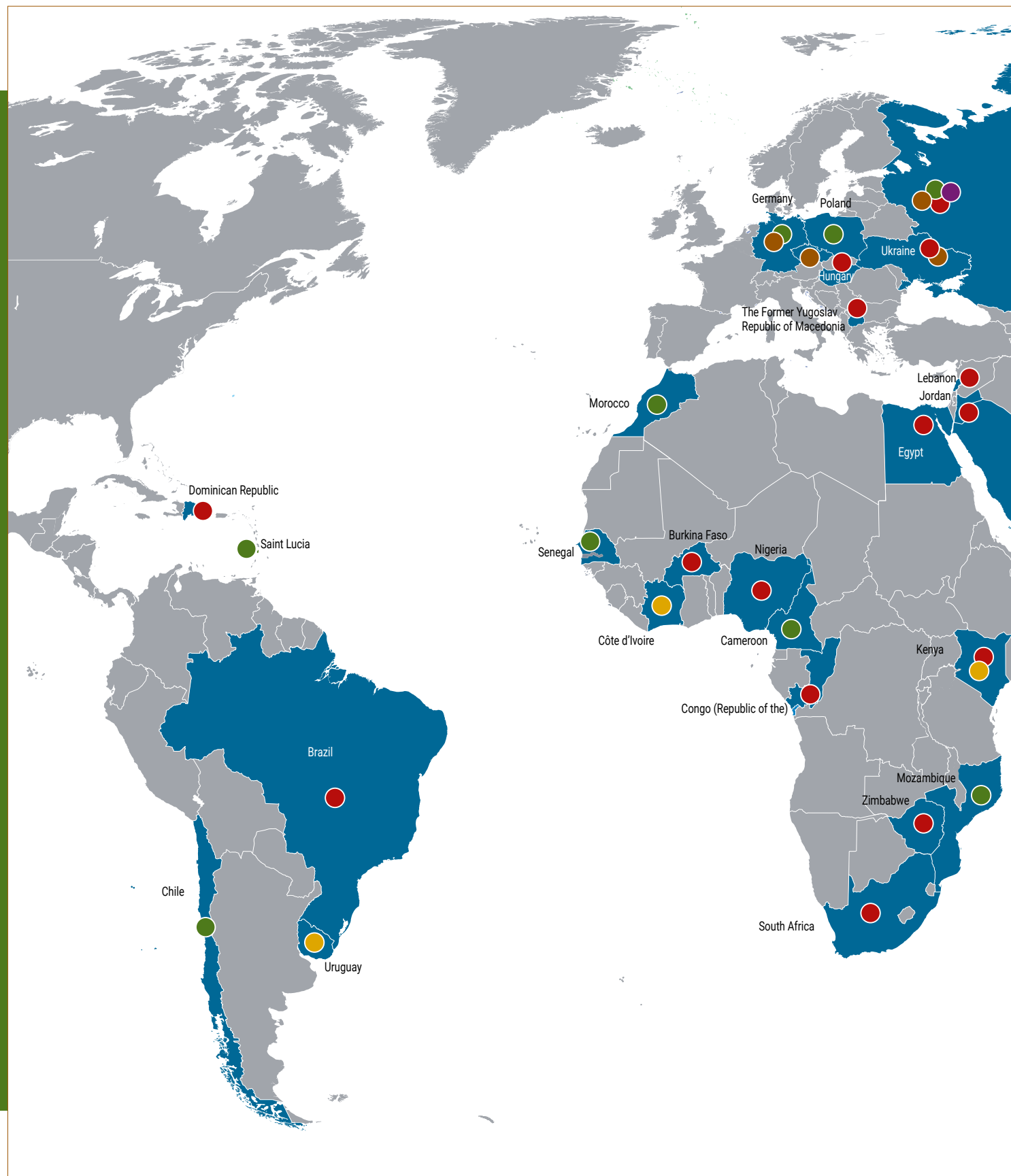
**The Regional Training Centres (RTCs)** contribute to the regionalization of capacity building by providing facilities for training.

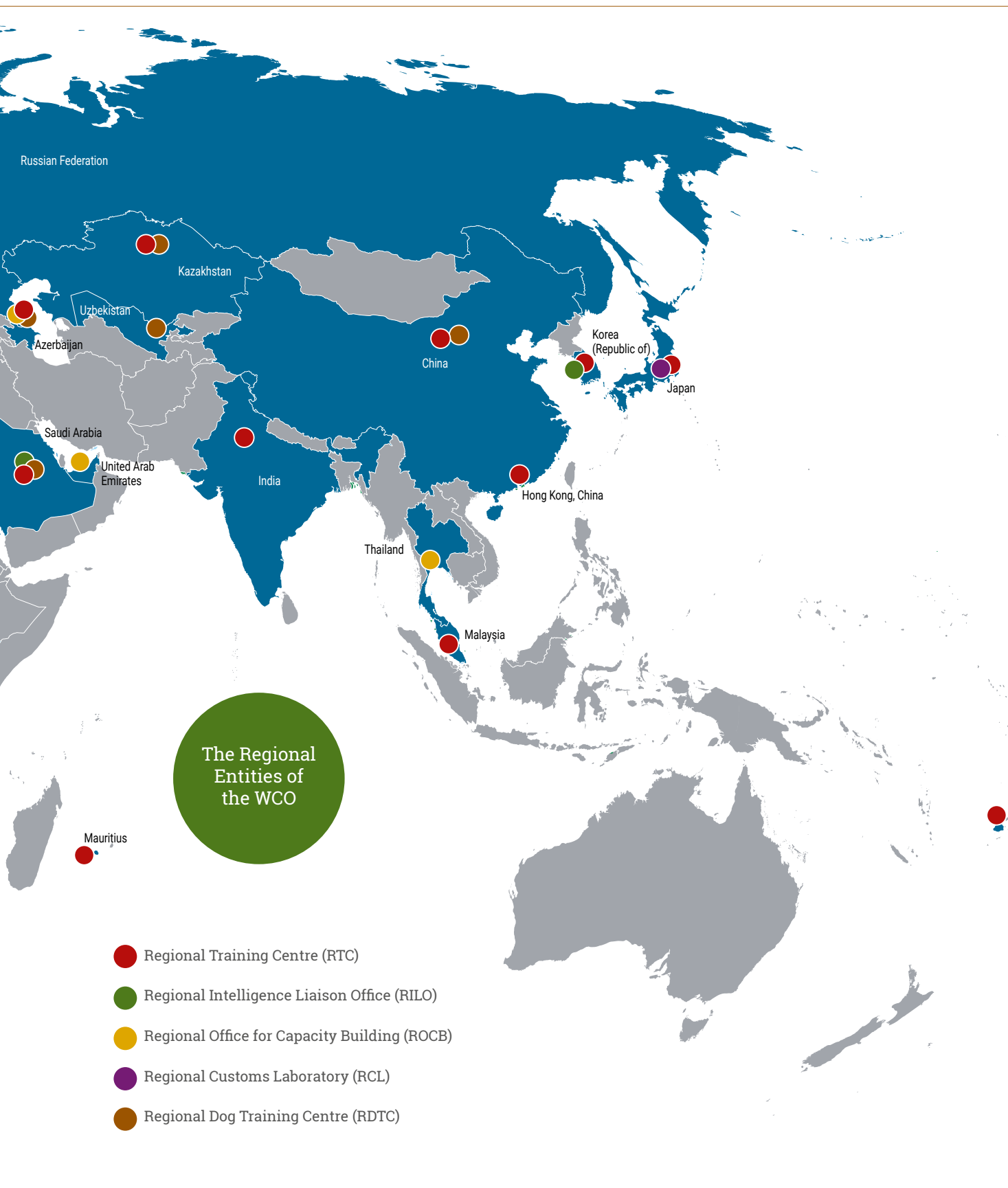
There are 26 WCO RTCs: seven in the Asia Pacific Region (China; Fiji; Hong Kong, China; India; Japan; Republic of Korea; and Malaysia), four in the East and Southern Africa Region (Kenya; Mauritius; South Africa; and Zimbabwe), three in the West and Central Africa Region

(Burkina Faso; Republic of Congo; and Nigeria), six in the European Region (Azerbaijan; the Former Yugoslav Republic of Macedonia; Hungary; Kazakhstan; Russian Federation; and Ukraine), two in the Americas Region (Brazil and the Dominican Republic) and four in North Africa, Near and Middle East (Egypt; Jordan; Lebanon; and Saudi Arabia).

**The Regional Customs Laboratories (RCLs)** are situated in Kashiwa, Japan, and Moscow, Russian Federation, and provide training and resources for WCO Members on methods of identifying and analyzing chemical samples for HS classification purposes.

**The WCO Regional Dog Training Centres (RDTCs)** are an important component of the WCO's work in the fight against illicit trade. The Centres provide practical and theoretical training programmes for dog handlers, thus ensuring that Customs canine units are adequately equipped to detect a variety of illegal products such as drugs, tobacco, products, and smuggled animals. There are currently ten such centres situated in: Azerbaijan; China; Czech Republic; Germany (Bleckede and Neuendettelsau); Kazakhstan; Russian Federation; Saudi Arabia; Ukraine; and Uzbekistan.





## Committees

The **Council** is the supreme decision-making body of the WCO and convenes once a year. It is during this annual Council Session that final decisions regarding the Organization's work and activities are agreed upon.

**Chairperson: Mr. R. Davydov (Russian Federation)**

The **Policy Commission** submits policy recommendations and the WCO Strategic Plan to the Council.

### Members:

Australia	Denmark	Mexico
Angola	Dominican Republic	New Zealand
Azerbaijan	Egypt	Saudi Arabia
Benin	European Union	Slovenia
Brazil	Ghana	Spain
Canada	Italy	Uganda
China	Japan	United Kingdom
Cyprus	Korea (Republic of)	United States

The **Finance Committee** is responsible for budgetary and financial matters.

**Chairperson: Mr. W. Williamson (United Kingdom)**

The **Audit Committee** assists the Policy Commission and the Council by evaluating WCO programmes, policies, and administrative procedures.

**Chairperson: Mr. B. Røse (Norway)**

The **HS Committee** interprets the HS legal texts to secure uniform classification of goods, including settlement of classification disputes between contracting parties, and amends the HS legal texts to reflect developments in technology and changes in trade patterns.

**Chairperson: Mr. S. Kim (Republic of Korea)**

The **Technical Committee on Customs Valuation** was established in accordance with Article 18 of the Agreement on Implementation of Article VII of the General Agreement on Tariffs and Trade 1994, under the auspices of the WCO, with a view to ensuring, at the technical level, uniformity in interpretation and application of the Valuation Agreement.

**Chairperson: Mrs. Y. Gulis (USA)**

The **Technical Committee on Rules of Origin (TCRO)** is a WTO body but operates under the auspices of the WCO, as provided for under Article 4.2 of the Origin Agreement. The TCRO's two major mandates are: to undertake the technical exercise of the work programme for harmonizing non-preferential rules of origin; and to assume its permanent responsibilities, such as examining specific technical problems arising in the day-to-day administration of the rules of origin of Members.

**Chairperson: Mrs. N. P. Umoh (Nigeria)**

The **Enforcement Committee** contributes to the WCO's work on anti-smuggling, compliance, and intelligence in areas such as security, commercial fraud, mutual administrative assistance, illicit drug trafficking, and money laundering.

**Chairperson: Mr. Jeremy Lee (UK)**

The **Permanent Technical Committee (PTC)** discusses and shares information on international standards and best practices for Customs procedures. The PTC is particularly focused on trade facilitation-related activities.

**Chairperson: Mr. Rob van Kuik (Netherlands)**

The **Working Group on the WTO Trade Facilitation Agreement** confers on matters related to the TFA, with a particular emphasis on WCO trade facilitation instruments and tools, and decides upon TFA implementation strategies.

**Chairperson: Mr. Carlos Enriquez (Mexico)**





Arrows in this chart indicate the direct reporting lines for the respective bodies.

The **SAFE Working Group** is responsible for the SAFE Framework of Standards to Secure and Facilitate Global Trade.

**Chairpersons:** Ms. Blanca Luisa Barandiaran Asparrin (Peru) and Mr. John Mein (PSCG)

The **Capacity Building Committee** develops capacity building, technical assistance, and training strategies, standards, and tools, and provides a forum for co-operation and information exchange on development topics.

**Chairperson:** Mr. Per Arvid Nordli (Norway)

# Customs Environmental Scan 2017

**The WCO Customs Environment Scan provides an overview of current economic, trade, political, social, environmental, and administrative themes that directly or indirectly relate to Customs.**

The Scan can assist WCO Members and stakeholders in synthesizing the myriad of information and distilling the relevant issues facing the global Customs community. It also is used in the development of the WCO's Strategic Plan. An executive summary of the key developments identified for the period 2016-2017 is presented below:

## Macroeconomic indicators

- According to the World Trade Organization (WTO), world merchandise trade volume is forecast to grow by 2.4% in 2017, on the back of an anemic growth rate of 1.3% in 2016. Cyclical economic factors and a slowdown in emerging market economies accounted for the slow growth rates in 2016; however, experts are opting to err on the side of caution with their growth projections for 2017.
- A more buoyant trading environment, the expansion of global GDP, and an expected upturn in many major economies should contribute to renewed growth and provide a boost to trade.

## Trade Agreements

- Trade experts continue to promote international trade as a way to grow economies and reduce poverty. Several developed countries, appear to be shifting from a focus on multilateral trade agreements to bilateral trade agreements.
- U.S. President Donald Trump has withdrawn the US from the Trans-Pacific Partnership (TPP) and pledged to review the North American Free Trade Agreement (NAFTA). The United Kingdom voted in June 2016 to withdraw from the European Union which will have implications for Britain's access to the European Single Market.

- The WTO Agreement on Trade Facilitation (TFA) entered into force in February 2017. According to estimates by the OECD, the World Bank and the WTO, implementation of the TFA will result in reduced trade costs and bring substantial benefits to world trade.
- As the TFA is a binding international accord, it will have a significant impact on WTO Members' domestic legislation, trade policies and Customs regimes.

## Technology

- Developments in Information Communication Technology (ICT) have enabled some businesses and governments to aggregate and analyze Big Data to increase operational efficiency and maximize sales. Within such a data-rich environment, core challenges include understanding the vast amount of information through proper processing and analysis, and taking into consideration privacy concerns. With this in mind, the WCO selected as its 2017 theme "Data Analysis for Effective Border Management" in particular for its multifaceted applications in the Customs context.
- The Fourth Industrial Revolution has witnessed the advent of new and disruptive technologies such as Artificial Intelligence, the Internet of Things, 3-D printing and nano- and bio-technologies. Previously, the promulgation of public policy and legislation was characterized by a top-down approach and a linear pace; the rapid nature of the Fourth Industrial Revolution has created a policy vacuum whereby the exponential pace of developments has surpassed the current regulatory framework, and many policies and legislation will need to be introduced retroactively.

## Security

- The WCO's Security Programme is delivering actions related to security. Several governments have increased data collection for security purposes, such as requiring the submission by airlines of API and PNR data. Balancing data security requirements and privacy concerns remains a continual challenge.
- The WCO is also supporting a Nigerian Customs initiative that aims to foster a regional approach on the role of Customs in border security policies and economic resilience in borderlands affected by armed conflicts. In addition to security, the project also links to revenue and trade facilitation, and aims to raise the awareness of governments on the impact of security policies on trade activities and how support to trade can be part of the crisis resolution.

## Illicit Financial Flows (IFFs)

- IFFs contribute to criminal activities, terrorism, tax evasion, political corruption, and undermining donor funding. The WCO has long been active in developing tools to combat IFF especially related to misinvoicing.
- In recognition of this, the 2016 G20's Communique in 2016 included a paragraph asking the WCO to take the lead in preparing a report on approaches to deter IFF, including trade data exchange and unit price analysis.

## Wildlife Protection

- The United for Wildlife Transport Taskforce Buckingham Palace Declaration, signed in March 2016, and the Hanoi Statement on Illegal Wildlife Trade, signed in November 2016, outline international commitments undertaken by governments and international organizations to raise awareness and harness collective efforts to combat the escalating poaching and illicit trade in wildlife, valued at between US\$ 5 and 20 billion per year. The WCO is increasingly active in this domain, updating the ENVIRONET platform for use by frontline Customs officers, collating seizure statistics using the WCO's CEN facility, and raising awareness and sensitizing officers via the CLIKC e-learning facility.

## Customs-Tax Cooperation

- The WCO and IMF have been working closely on Customs-Tax cooperation, with an emphasis on ensuring that all Customs administrations' responsibilities (particularly the non-fiscal responsibilities) are fully reflected in the Customs section of the IMF's RA-FIT/ISORA tool and in the IMF's work in general (i.e. their technical assistance), notably through the preparation by the Secretariat of a draft paper setting out the Essential Characteristics of Customs.
- The WCO is also working on other tax-related areas, including transfer pricing, drawback and Illicit Financial Flows.



# Strategic Goals

The WCO Strategic Plan catalogues priorities which have been identified and endorsed by the decision-making body of the Organization-the Council, and provides orientation and strategic guidance. The Plan, in addition to the Strategic Goals contained therein, is intended to accurately reflect and respond to the current Customs and trade environment. The WCO's Strategic Plan for the years 2016/2017 to 2018/2019 contains the following 7 Strategic Goals.

Packages have been developed in accompaniment to four of the Strategic Goals. The packages ensure a timely, coordinated, and effective delivery of the key performance indicators associated with each Goal.

## Strategic Goal 1

Promote the security and facilitation of international trade, including simplification and harmonization of Customs procedures = Economic Competitiveness Package

The WCO is working with its Members to ensure growth by securing and promoting economic competitiveness. Trade security and facilitation is one of the key factors for economic development of nations and is closely tied into international and national agendas on social wellbeing, poverty reduction and economic development of countries and their citizens. Likewise, the WCO provides a forum for the development of instruments and tools to simplify and harmonize Customs procedures and it will continue to work with its Members to promote best practices in trade facilitation and security.

## Strategic Goal 2

Promote fair, efficient and effective Revenue collection = Revenue Package

Collection of revenue remains a top priority for many Customs administrations, particularly in economies where a substantial portion of government revenue is derived from Customs duties. A modern Customs administration needs to apply the relevant tools and instruments – developed by the WCO and other international bodies – in a consistent manner in order to achieve fair, efficient, and effective revenue collection.







### Strategic Goal 3

Protect society, public health and safety, and contribute to combating crime and terrorism = Compliance and Enforcement Package

The efficiency and effectiveness of Customs border compliance is a determining factor in ensuring goods, people and means of transport comply with laws and regulations, the attainment of safe and secure communities, the economic competitiveness of nations, the growth of international trade and the development of the global marketplace. The WCO will continue to develop and maintain standards and guidelines with respect to the goal of protecting society, and contributing to the fight against crime and terrorism. The exchange of Customs enforcement information and Intelligence is crucial to the WCO's Enforcement Strategy. To this end, the WCO will coordinate and implement Customs law enforcement initiatives and operational activities with assistance from key stakeholders.



### Strategic Goal 4

Strengthen Capacity Building = Organizational Development Package

Effective and efficient Customs administrations are vital for the economic and social development, as well as the security of States. The WCO, as the global centre of Customs excellence, plays a central role in developing, promoting and supporting the implementation of modern Customs standards, procedures and systems and has positioned itself as a global leader in Capacity Building delivery. The WCO will manage, promote and further develop the Organizational Development Package. The development of Capacity Building tools is linked to three enablers that were emphasized by the Capacity Building Committee as essential for sustainable development and modernization : Political Will, People and Partnerships.



### Strategic Goal 5

Promote Digital Customs to support, in particular, Coordinated Border Management and information exchange between all stakeholders

Technological developments and, in particular, Information and Communication Technologies (ICT) are a diverse and cross-cutting area. The WCO needs to follow a comprehensive strategic approach in dealing with these developments and using ICT to support modernization. The ability to undertake technologically-enabled reform is useful both for WCO Members in their national and regional reform processes, as well as for the WCO as a whole, to identify future areas that need to be supported by developing related supporting standards and tools. The WCO provides a forum for international cooperation and coordination to promote greater connectivity and more harmonious interaction, including the exchange of information and experience and the identification of best practices, between Member administrations, other government agencies, international organizations, the private sector and other relevant stakeholders.



### Strategic Goal 6

Raise the performance and profile of Customs

The WCO and the international Customs community promote their strategic priorities, roles and contributions through cooperation, communication and partnership with governments, other international and regional organizations, donors and the private sector.

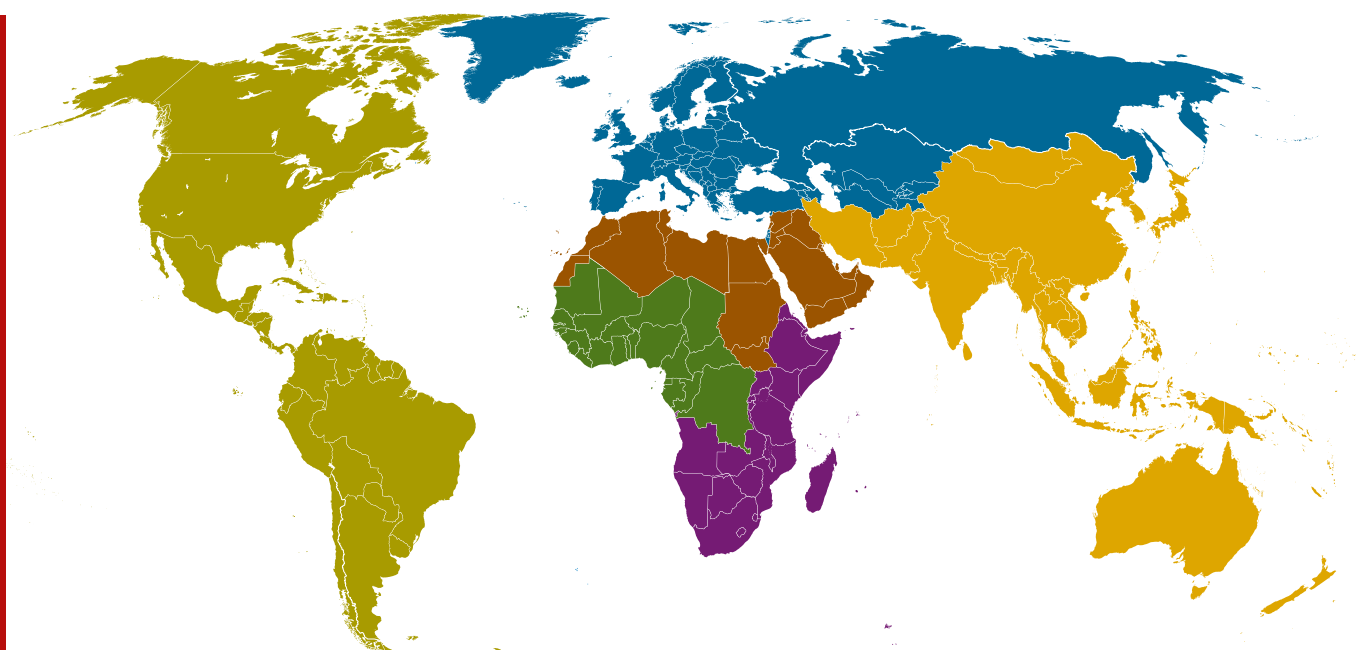


### Strategic Goal 7

Conduct Research and Analysis

The WCO conducts research and analysis on a wide range of Customs and international trade topics using various methods in order to promote a professional, knowledge-based service culture, and to benefit the WCO membership and external stakeholders.

# Customs: A Global Snapshot



		South America, North America, Central America and the Caribbean	West and Central Africa	East and Southern Africa	North of Africa, Near and Middle East	Europe	Far East, South and South East Asia, Australasia and the Pacific Islands
Number of Customs declarations (million)	→	68.5	1.2	7.4	6.1	171.7	92
	←	26.2	0.1	7.3	1.7	97.2	115.7
Percentage of electronic declarations	→	85.2%	85.5%	92.7%	100%	85.9%	91.6%
	←	87.3%	89.6%	95.8%	100%	91.9%	93.6%
Contribution of Customs to tax revenue		27.2%	40.3%	37.1%	44.4%	25.8%	27.4%



① The figures shown here are based on the data specified in this Report's 'Member Profiles' tables. [Member Profiles tables] featured on pages 30-75

② All the figures are an aggregate amount or simple average of the relevant data.

③ The data that have not been obtained (i.e. 'n.a.' in Member Profiles) are simply counted as 'zero' (in summing up the data) or excluded from data compilation (for calculating average figures).



Approximately **12%** of **Heads** of Customs administrations are **female**



There are more than **750,000 Customs officers** throughout the world



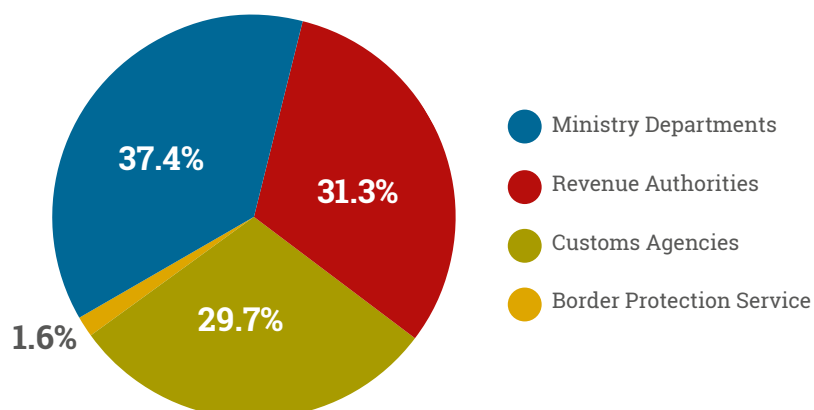
Approximately **59%** of Customs administrations use **tailor-made automated clearance** systems

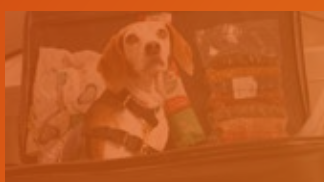


Approximately **58%** of Customs administrations use **Single Window** systems



### Customs Organizational Type







# WCO

## Member Profiles

pp 28-75

### NEW ACCESSIONS

#### RKC

Seven countries became Contracting Parties to the Revised Kyoto Convention during the course of the past year: Angola; Benin; Kuwait; Lao People's Democratic Republic; Nepal; Samoa; and Sao Tome and Principe.

As of June 2017, the number of Contracting Parties to the RKC stands at:  
110.

#### HS Convention

Two countries became Contracting Parties to the International Convention on the Harmonized Commodity Description and Coding System (Harmonized System) during the course of the past year: Burundi and Palestine.

As of June 2017, the number of Contracting Parties to the HS Convention stands at:  
156.



# WCO

## Member Profiles

		Afghanistan (Islamic Republic of)	Albania	Algeria	Andorra
Name of Head of Customs Administration		Mr. Ahmad Reshad POPAL	Mrs. Belinda IKONOMI	Mr. Kaddour BENTAHAR	Mr. Albert HINOJOSA BESOLI
Title of Head of Customs Administration		Director General of Customs	Director General of Customs	Directeur général des Douanes	Directeur général
Name of Customs Administration		Afghan Customs Department, Ministry of Finance	Directorate General of Customs, Ministry of Finance	Direction générale des Douanes, Ministère des Finances	Departament de Tributs i Fronteres
Type of Organization		Ministry Department	Ministry Department	Ministry Department	Ministry Department
Customs Website Address		<a href="http://customs.mof.gov.af/en">http://customs.mof.gov.af/en</a>	<a href="http://www.dogana.gov.al">www.dogana.gov.al</a>	<a href="http://www.douane.gov.dz">www.douane.gov.dz</a>	<a href="http://www.duana.ad">www.duana.ad</a>
Number of Customs staff (approximate)		1,948	1,052	18,500	91
Year of WCO Accession		2004	1992	1966	1998
Key WCO Instrument		SAFE	HS; RKC; SAFE	HS; RKC	HS
Name of automated clearance system		ASYCUDA World	ASYCUDA World	SIGAD (Système d'Information et de Gestion Automatisée des Douanes)	n.a.
No. of Declarations	- Import	342,951	311,793	n.a.	n.a.
	- Export	43,193	139,558	n.a.	n.a.
No. of Electronic Declarations	- Import	331,084	n.a.	n.a.	n.a.
	- Export	43,193	n.a.	n.a.	n.a.
Electronic Declarations Rate	- Import	96.5%	n.a.	n.a.	n.a.
	- Export	100%	n.a.	n.a.	n.a.
No. of authorities that issue import or export permit		n.a.	n.a.	n.a.	n.a.
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		19.3	n.a.	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		42.6	n.a.	n.a.	n.a.
	- Customs duties (%)	45.5	5.3	n.a.	n.a.
	- General Consumption taxes (%)	0.0	57.7	n.a.	n.a.
	- Special Consumption taxes (%)	43.4	25.0	n.a.	n.a.
	- Taxes on exporting goods (%)	0.1	1.7	n.a.	n.a.
	- Other tax (%)	11.2	12.0	n.a.	n.a.

		Angola	Antigua and Barbuda	Argentina	Armenia
Name of Head of Customs Administration		Mr. Silvio Franco BURITY	Mr. Raju BODDU	Mr. Alberto ABAD	Mr. Vardan HARUTYUNYAN
Title of Head of Customs Administration		President of the Board	Comptroller of Customs	Federal Administrator of Public Revenues	Chairman, Customs Revenue Committee
Name of Customs Administration		Angola Revenue Administration	Customs and Excise Division, Ministry of Finance and Corporate Governance	Federal Administration of Public Revenues	Customs Service, State Revenue Committee
Type of Organization		Revenue Authority	Ministry Department	Revenue Authority	Revenue Authority
Customs Website Address		<a href="http://www.agt.minfin.gov.ao">www.agt.minfin.gov.ao</a>	<a href="http://customs.gov.ag/">http://customs.gov.ag/</a>	<a href="http://www.afip.gob.ar">www.afip.gob.ar</a>	<a href="http://www.customs.am">www.customs.am</a>
Number of Customs staff (approximate)		1,746	n.a.	5,400	800
Year of WCO Accession		1990	2017	1968	1992
Key WCO Instrument		HS; RKC; SAFE		HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		TIMS (Trade Information Management System)		Sistema Informático MALVINA (SIM)	RA
No. of Declarations	- Import	286,575	n.a.	781,665	194,837
	- Export	19,993	n.a.	430,314	119,679
No. of Electronic Declarations	- Import	153,281	n.a.	781,665	194,837
	- Export	19,993	n.a.	430,314	119,679
Electronic Declarations Rate	- Import	53.5%	n.a.	100%	100%
	- Export	100%	n.a.	100%	100%
No. of authorities that issue import or export permit		10	n.a.	40	15
No. of authorities connected to Customs Single Window System		n.a.	n.a.	13	3
Customs duties in tax revenue (%)		0.0	n.a.	8.3	n.a.
Revenue collected by Customs in tax revenue (%)		3.5	n.a.	24.0	n.a.
	- Customs duties (%)	1.0	n.a.	34.4	14.8
	- General Consumption taxes (%)	0.0	n.a.	49.7	68.1
	- Special Consumption taxes (%)	2.0	n.a.	1.1	17.1
	- Taxes on exporting goods (%)	0.0	n.a.	19.4	0.0
	- Other tax (%)	0.0	n.a.	0.3	0.0

		Australia	Austria	Azerbaijan	Bahamas
Name of Head of Customs Administration		Mr. Roman QUAEDVLIEG	Mr. Harald WAIGLEIN	Mr. Aydin ALIYEV	Mr. Charles J. TURNER
Title of Head of Customs Administration		Australian Border Force Commissioner	Director General of Economic Policy, Financial Markets and Customs	Chairman of the State Customs Committee	Comptroller of Customs
Name of Customs Administration		Department of Immigration and Border Protection	Customs Department, Ministry of Finance	State Customs Committee of Republic of Azerbaijan	Customs Department, Ministry of Finance
Type of Organization		Border Protection Service	Ministry Department	Customs Agency	Customs Agency
Customs Website Address		<a href="http://www.border.gov.au">www.border.gov.au</a>	<a href="http://www.bmf.gv.at">www.bmf.gv.at</a>	<a href="http://www.customs.gov.az">www.customs.gov.az</a>	<a href="http://www.bahamas.gov.bs/customs">www.bahamas.gov.bs/customs</a>
Number of Customs staff (approximate)		14,241	1,665	4,000	701
Year of WCO Accession		1961	1953	1992	1974
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; SAFE
Name of automated clearance system		Integrated Cargo System	e-zoll	VAIS (Unitque Automated Management System)	CAS (Customs Automated System)
No. of Declarations	- Import	3,800,000	1,489,846	n.a.	216,946
	- Export	1,510,000	1,540,745	n.a.	6,445
No. of Electronic Declarations	- Import	3,800,000	1,485,536	n.a.	74,088
	- Export	1,510,000	1,540,737	n.a.	1,019
Electronic Declarations Rate	- Import	100%	99.7%	n.a.	34.2%
	- Export	100%	100%	n.a.	15.8%
No. of authorities that issue import or export permit		36	n.a.	n.a.	3
No. of authorities connected to Customs Single Window System		6	3	6	n.a.
Customs duties in tax revenue (%)		3.9	n.a.	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		5.0	n.a.	n.a.	n.a.
	- Customs duties (%)	77.3	6.0	26.2	41.7
	- General Consumption taxes (%)	0.0	93.8	66.1	35.2
	- Special Consumption taxes (%)	0.0	0.0	4.1	22.1
	- Taxes on exporting goods (%)	5.0	0.0	0.1	1.8
	- Other tax (%)	17.7	0.1	3.6	0.8

		Bahrain	Bangladesh	Barbados	Belarus
Name of Head of Customs Administration		Mr. Ahmed Bin Hamad AL KHALIFA	Mr. Nojibur RAHMAN	Ms. Annette Weekes	Mr. Yury SENKO
Title of Head of Customs Administration		President of Customs	Chairman, National Board of Revenue (NBR)	Comptroller	Chairman of the State Customs Committee
Name of Customs Administration		Customs Affairs, Ministry of Interior	Customs and Excise, National Board of Revenue (NBR), Internal Resources Division (IRD), Ministry of Finance	Customs and Excise Department	State Customs Committee of the Republic of Belarus
Type of Organization		Ministry Department	Revenue Authority	Ministry Department	Customs Agency
Customs Website Address		www.customs.gov.bh	www.nbr-bd.org	www.customs.gov.bb	www.customs.gov.by
Number of Customs staff (approximate)		1,187	2,740	502	5,200
Year of WCO Accession		2001	1978	1999	1993
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE		HS; RKC; SAFE
Name of automated clearance system		OFOQ	ASYCUDA World	ASYCUDA ++	National Automatic System of Customs Declaration (NASCD)
No. of Declarations	- Import	274,543	1,302,566	n.a.	469,500
	- Export	116,851	1,169,380	n.a.	427,900
No. of Electronic Declarations	- Import	274,543	1,302,566	n.a.	450,000
	- Export	116,851	1,169,380	n.a.	416,800
Electronic Declarations Rate	- Import	100%	100%	n.a.	95.8%
	- Export	100%	100%	n.a.	97.4%
No. of authorities that issue import or export permit		19	2	n.a.	16
No. of authorities connected to Customs Single Window System		12	33	n.a.	3
Customs duties in tax revenue (%)		n.a.	1.6	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		n.a.	14.8	n.a.	n.a.
	- Customs duties (%)	n.a.	10.8	n.a.	n.a.
	- General Consumption taxes (%)	n.a.	89.2	n.a.	n.a.
	- Special Consumption taxes (%)	n.a.	0.0	n.a.	n.a.
	- Taxes on exporting goods (%)	n.a.	0.1	n.a.	n.a.
	- Other tax (%)	n.a.	0.0	n.a.	n.a.

		Belgium	Belize	Benin	Bermuda
Name of Head of Customs Administration		M. Kristian VANDERWAEREN	Mr. Colin GRIFFITH	M. Charles Inoussa SACCA BOCO	Ms. Lucinda PEARMAN
Title of Head of Customs Administration		Director-General of Customs and Excise	Comptroller	Directeur général des Douanes et Droits Indirects	Collector of Customs
Name of Customs Administration		General Administration of Customs and Excise, Federal Public Service Finance	Customs and Excise Department, Ministry of Finance	Direction générale des Douanes et Droits indirects, Ministère des Finances	Customs Department. Ministry of Finance and Ministry of National Security
Type of Organization		Ministry Department	Ministry Department	Ministry Department	Ministry Department
Customs Website Address		<a href="https://finances.belgium.be/fr/douanes_accises">https://finances.belgium.be/fr/douanes_accises</a>	<a href="http://www.customs.gov.bz">www.customs.gov.bz</a>	<a href="http://www.douanes-benin.net">www.douanes-benin.net</a>	<a href="http://www.gov.bm/departement/customs">www.gov.bm/departement/customs</a>
Number of Customs staff (approximate)		3,330	202	723	171
Year of WCO Accession		1952	2008	1998	1990
Key WCO Instrument		HS; RKC; SAFE		HS; RKC; SAFE	SAFE
Name of automated clearance system		PLDA (Paperless Douanes et Accises)	ASYCUDA World	ASYCUDA World	CAPS (Customs Automated Processing System)
No. of Declarations	- Import	5,414,890	181,075	135,430	69,863
	- Export	8,968,672	2,765	7,015	610
No. of Electronic Declarations	- Import	5,414,890	181,075	135,430	21,443
	- Export	8,968,672	2,765	7,015	310
Electronic Declarations Rate	- Import	100%	100%	100%	30.7%
	- Export	100%	100%	100%	50.8%
No. of authorities that issue import or export permit		11	10	6	5
No. of authorities connected to Customs Single Window System		n.a.	6	n.a.	n.a.
Customs duties in tax revenue (%)		n.a.	13.0	16.9	19.0
Revenue collected by Customs in tax revenue (%)		n.a.	50.5	17.7	19.9
	- Customs duties (%)	22.3	25.8	95.7	95.1
	- General Consumption taxes (%)	4.1	37.0	0.1	0.0
	- Special Consumption taxes (%)	66.9	28.1	0.0	0.0
	- Taxes on exporting goods (%)	0.0	0.0	0.0	0.0
	- Other tax (%)	0.0	6.8	0.0	4.9

		Bhutan	Bolivia	Bosnia and Herzegovina	Botswana
Name of Head of Customs Administration		Mr. Yonten NAMGYEL	Ms. Marlene ARDAYA Vásquez	Mr. Miro DZAKULA	Mr. Phodiso Philiso VALASHIA
Title of Head of Customs Administration		Director	Executive President	Director General	Commissioner, Customs Services
Name of Customs Administration		Department of Revenue and Customs, Ministry of Finance	National Customs of Bolivia	Customs Department, Indirect Taxation Authority	Customs Services, Botswana Unified Revenue Service
Type of Organization		Ministry Department	Customs Agency	Revenue Authority	Revenue Authority
Customs Website Address		www.mof.gov.bt	www.aduana.gob.bo	www.uino.gov.ba	www.burs.org.bw
Number of Customs staff (approximate)		210	1,852	1,315	531
Year of WCO Accession		2002	1997	2008	1978
Key WCO Instrument		HS; RKC; SAFE	HS; SAFE	HS; SAFE	HS; RKC; SAFE
Name of automated clearance system		BACS (Bhutan Automated Customs System)	ASYCUDA ++	ASYCUDA World	Customs Management System
No. of Declarations	- Import	542,510	385,246	713,609	582,841
	- Export	210,235	41,556	279,605	47,730
No. of Electronic Declarations	- Import	542,510	343,690	0	582,841
	- Export	210,235	37,463	0	47,730
Electronic Declarations Rate	- Import	100%	89.2%	0%	100%
	- Export	100%	90.2%	0%	100%
No. of authorities that issue import or export permit		17	14	7	8
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		3.0	5.4	n.a.	1.3
Revenue collected by Customs in tax revenue (%)		23.4	23.9	n.a.	14.4
	- Customs duties (%)	12.8	22.5	6.0	9.0
	- General Consumption taxes (%)	65.6	70.0	63.8	76.2
	- Special Consumption taxes (%)	21.6	7.4	24.3	11.8
	- Taxes on exporting goods (%)	0.0	0.0	0.0	0.0
	- Other tax (%)	0.0	0.0	5.9	3.0



		Brazil	Brunei Darussalam	Bulgaria	Burkina Faso
Name of Head of Customs Administration		Mr. Ronaldo Lázaro MEDINA	Mr. Mohammad Nizam Bin HAJI ISMI	Ms. Rozalia DIMITROVA	Mr. Adama SAWADOGO
Title of Head of Customs Administration		Undersecretary of Customs and International Relations	Acting Controller of Royal Customs and Excise Department	Director General	Directeur général
Name of Customs Administration		Undersecretariat of Customs and International Relations, Secretariat of the Federal Revenue of Brazil	The Royal Customs and Excise Department, Ministry of Finance	National Customs Agency	Direction générale des Douanes
Type of Organization		Revenue Authority	Ministry Department	Customs Agency	Ministry Department
Customs Website Address		<a href="http://www.receita.fazenda.gov.br">www.receita.fazenda.gov.br</a>	<a href="http://www.mof.gov.bn/index.php/about-royal-customs-a-excise-dept">www.mof.gov.bn/index.php/about-royal-customs-a-excise-dept</a>	<a href="http://www.customs.bg">www.customs.bg</a>	<a href="http://www.douanes.bf">www.douanes.bf</a>
Number of Customs staff (approximate)		2,914	425	3,362	1,795
Year of WCO Accession		1981	1996	1973	1966
Key WCO Instrument		HS; SAFE	HS; SAFE	HS; RKC; SAFE	HS; SAFE
Name of automated clearance system		SISCOMEX (Foreign Trade Integrated System)	Brunei Darussalam E-Customs; BDNSW (Brunei Darussalam National Single Window)	The Bulgarian Integrated Customs Information System (BICIS)	ASYCUDA World
No. of Declarations	- Import	2,074,902	n.a.	351,171	n.a.
	- Export	1,522,418	n.a.	303,983	n.a.
No. of Electronic Declarations	- Import	2,074,902	n.a.	351,171	n.a.
	- Export	1,522,418	n.a.	303,983	n.a.
Electronic Declarations Rate	- Import	100%	n.a.	100%	n.a.
	- Export	100%	n.a.	100%	n.a.
No. of authorities that issue import or export permit		17	n.a.	9	n.a.
No. of authorities connected to Customs Single Window System		17	n.a.	1	n.a.
Customs duties in tax revenue (%)		3.5	n.a.	18.4	n.a.
Revenue collected by Customs in tax revenue (%)		9.7	n.a.	44.1	n.a.
	- Customs duties (%)	35.7	n.a.	41.8	n.a.
	- General Consumption taxes (%)	64.3	n.a.	39.7	n.a.
	- Special Consumption taxes (%)	0.0	n.a.	0.1	n.a.
	- Taxes on exporting goods (%)	0.0	n.a.	0.0	n.a.
	- Other tax (%)	0.0	n.a.	0.0	n.a.

		Burundi	Cambodia	Cameroon	Canada
Name of Head of Customs Administration		Mr. Léonard SENTORE	Mr. KUN Nhem	M. Fongod Edwin NUVAGA	Mr. John Ossowski
Title of Head of Customs Administration		Commissaire Général	Director General	Directeur Général des Douanes	President
Name of Customs Administration		Office Burundais des Recettes	General Department of Customs and Excise of Cambodia, Ministry of Economy and Finance	Direction Générale des Douanes, Ministère des Finances	Canada Border Services Agency (CBSA)
Type of Organization		Revenue Authority	Ministry Department	Ministry Department	Border Protection Service
Customs Website Address		www.obr.bi	www.customs.gov.kh	www.douanescustoms-cm.net	www.cbsa-asfc.gc.ca
Number of Customs staff (approximate)		235	1,434	4,107	14,000
Year of WCO Accession		1964	2001	1965	1971
Key WCO Instrument		HS; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	ASYCUDA World	ASYCUDA ++	ACROSS (Accelerated Commercial Release Operations Support System)
No. of Declarations	- Import	n.a.	121,380	160,669	17,006,769
	- Export	n.a.	10,384	22,027	136,616
No. of Electronic Declarations	- Import	n.a.	121,380	157,673	15,740,038
	- Export	n.a.	10,384	21,553	n.a.
Electronic Declarations Rate	- Import	n.a.	100%	98.1%	92.6%
	- Export	n.a.	100%	97.8%	n.a.
No. of authorities that issue import or export permit		n.a.	11	10	16
No. of authorities connected to Customs Single Window System		n.a.	2	n.a.	23
Customs duties in tax revenue (%)		n.a.	12.2	14.3	2.3
Revenue collected by Customs in tax revenue (%)		n.a.	49.7	29.6	12.8
	- Customs duties (%)	n.a.	24.6	48.3	17.8
	- General Consumption taxes (%)	n.a.	38.2	48.5	77.2
	- Special Consumption taxes (%)	n.a.	33.1	2.7	5.0
	- Taxes on exporting goods (%)	n.a.	0.5	2.4	0.0
	- Other tax (%)	n.a.	4.1	0.3	0.0

		Cape Verde	Central African Republic	Chad	Chile
Name of Head of Customs Administration		M. Guntar Samory de Oliveira CAMPOS	Mr. Frédéric Theodore INAMO	Mr. Djamal DIRMY HAROUN	Mr. Claudio SEPÚLVEDA
Title of Head of Customs Administration		Directeur Général des Douanes	Directeur général des Douanes et Droits indirects	Directeur général des Douanes et Droits indirects	National Director of Customs
Name of Customs Administration		Direction Nationale des Recettes de l'État	Direction générale des Douanes et Droits indirects	Direction générale des Douanes et Droits indirects	National Customs Service
Type of Organization		Revenue Authority	Ministry Department	Ministry Department	Customs Agency
Customs Website Address		<a href="https://www.dnre.gov.cv">https://www.dnre.gov.cv</a>	n.a.	n.a.	<a href="http://www.aduana.cl">www.aduana.cl</a>
Number of Customs staff (approximate)		170	500	1,908	1,918
Year of WCO Accession		1992	1986	2005	1966
Key WCO Instrument		HS; RKC; SAFE	HS; SAFE	HS; SAFE	HS; SAFE
Name of automated clearance system		ASYCUDA World	ASYCUDA ++	ASYCUDA ++	DIN system; DUS system
No. of Declarations	- Import	34,396	n.a.	n.a.	1,075,220
	- Export	690	n.a.	n.a.	473,559
No. of Electronic Declarations	- Import	34,396	n.a.	n.a.	1,071,397
	- Export	690	n.a.	n.a.	473,201
Electronic Declarations Rate	- Import	100%	n.a.	n.a.	100%
	- Export	100%	n.a.	n.a.	100%
No. of authorities that issue import or export permit		2	n.a.	n.a.	12
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	5
Customs duties in tax revenue (%)		20.2	n.a.	n.a.	1.1
Revenue collected by Customs in tax revenue (%)		45.5	n.a.	n.a.	26.3
	- Customs duties (%)	44.5	n.a.	n.a.	4.0
	- General Consumption taxes (%)	45.0	n.a.	n.a.	88.1
	- Special Consumption taxes (%)	10.6	n.a.	n.a.	7.9
	- Taxes on exporting goods (%)	0.0	n.a.	n.a.	0.0
	- Other tax (%)	0.0	n.a.	n.a.	0.0

		China	Colombia	Comoros	Congo (Republic of the)
Name of Head of Customs Administration		Mr. YU Guangzhou	Mr. Santiago ROJAS ARROYO	M. SOUEF Kamalidini	Mr. Jean-Alfred ONANGA
Title of Head of Customs Administration		Minister	Director General of National Taxes and Customs	Directeur Général	Directeur général des Douanes et Droits indirects
Name of Customs Administration		General Administration of Customs	Directorate of National Taxes and Customs (DIAN), Ministry of Finance and Public Credit	Direction des Douanes, Ministère des Finances et du Budget	Direction générale des Douanes et Droits indirects
Type of Organization		Customs Agency	Revenue Authority	Ministry Department	Ministry Department
Customs Website Address		www.customs.gov.cn	www.dian.gov.co	www.douanes.km	www.douanes.gouv.cg
Number of Customs staff (approximate)		60,000	1,278	410	2,721
Year of WCO Accession		1983	1993	1993	1975
Key WCO Instrument		HS; RKC; SAFE	HS; SAFE	HS; SAFE	HS; SAFE
Name of automated clearance system		H2010	Servicio Informático Aduanero de carga; Sistema Informático Aduanero SYGA Importaciones	ASYCUDA ++	ASYCUDA World
No. of Declarations	- Import	22,150,157	2,972,879	26,570	n.a.
	- Export	51,349,479	895,019	553	n.a.
No. of Electronic Declarations	- Import	22,150,157	2,964,940	26,570	n.a.
	- Export	51,349,479	891,558	553	n.a.
Electronic Declarations Rate	- Import	100%	100%	100%	n.a.
	- Export	100%	100%	100%	n.a.
No. of authorities that issue import or export permit		12	22	4	n.a.
No. of authorities connected to Customs Single Window System		9	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		3.6	3.6	6.8	n.a.
Revenue collected by Customs in tax revenue (%)		21.3	15.4	78.0	n.a.
	- Customs duties (%)	16.9	23.4	8.7	n.a.
	- General Consumption taxes (%)	0.0	76.6	6.4	n.a.
	- Special Consumption taxes (%)	0.0	0.0	45.6	n.a.
	- Taxes on exporting goods (%)	0.2	0.0	0.0	n.a.
	- Other tax (%)	83.1	0.0	21.8	n.a.

		Costa Rica	Côte d'Ivoire	Croatia	Cuba
Name of Head of Customs Administration		Mr. Wilson Gerardo Céspedes Sibaja	Mr. Issa COULIBALY	Mr. Hrvoje ČOVIĆ	Mr. Pedro Miguel PÉREZ BETANCOURT
Title of Head of Customs Administration		Director General	Directeur général des Douanes	Assistant Minister of Finance Director General of Customs Administration	Jefe de la Aduana General
Name of Customs Administration		National Customs Service	Direction générale des Douanes	Customs Department, Ministry of Finance	Aduana General de la República
Type of Organization		Ministry Department	Ministry Department	Ministry Department	Customs Agency
Customs Website Address		<a href="http://www.hacienda.go.cr/contenido/284-servicio-nacional-de-aduanas">www.hacienda.go.cr/contenido/284-servicio-nacional-de-aduanas</a>	<a href="http://www.douanes.ci">www.douanes.ci</a>	<a href="http://www.carina.hr">www.carina.hr</a>	<a href="http://www.aduana.co.cu">www.aduana.co.cu</a>
Number of Customs staff (approximate)		627	1,848	2,896	6,693
Year of WCO Accession		2001	1963	1993	1988
Key WCO Instrument		HS; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		TICA (Tecnología de la Información para el Control Aduanero)	SYDAM (Système de Dédouanement Automatisé des Marchandises) World	HRAIS (Automated Import System); ECS (Export Control System)	CSS (Customs Single System)
No. of Declarations	- Import	527,378	n.a.	245,292	n.a.
	- Export	339,410	n.a.	258,775	n.a.
No. of Electronic Declarations	- Import	527,378	n.a.	245,292	n.a.
	- Export	339,410	n.a.	258,775	n.a.
Electronic Declarations Rate	- Import	100%	n.a.	100%	n.a.
	- Export	100%	n.a.	100%	n.a.
No. of authorities that issue import or export permit		10	n.a.	8	n.a.
No. of authorities connected to Customs Single Window System		10	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		4.9	n.a.	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		35.0	n.a.	n.a.	n.a.
	- Customs duties (%)	13.9	n.a.	1.8	n.a.
	- General Consumption taxes (%)	68.2	n.a.	33.1	n.a.
	- Special Consumption taxes (%)	17.0	n.a.	1.1	n.a.
	- Taxes on exporting goods (%)	0.4	n.a.	0.0	n.a.
	- Other tax (%)	0.5	n.a.	0.0	n.a.

		Curaçao	Cyprus	Czech Republic	Democratic Republic of the Congo
Name of Head of Customs Administration		Mr. Jules ILARIO	Mr. Demetrios HADJICOSTIS	Mr. Milan POULÍČEK	M. Déo RUGWIZA MAGERA
Title of Head of Customs Administration		Head of Customs Curaçao, Inspector of Customs and Excise	Director General of Customs and Excise	Director General of Customs	Directeur Général des Douanes et Accises
Name of Customs Administration		Customs Organization, Ministry of Finance	Department of Customs and Excise, Ministry of Finance	Czech Customs Administration	Direction Générale des Douanes et Accises
Type of Organization		Customs Agency	Ministry Department	Customs Agency	Customs Agency
Customs Website Address		n.a.	www.mof.gov.cy/ce	www.celnisprava.cz	douanes.gouv.cd
Number of Customs staff (approximate)		187	443	5,895	5,971
Year of WCO Accession		2001	1967	1993	1972
Key WCO Instrument		SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	Theseas System	Customs Information System of the Czech Republic	ASYCUDA World
No. of Declarations	- Import	258,517	90,565	1,118,835	n.a.
	- Export	29,358	26,729	1,088,067	n.a.
No. of Electronic Declarations	- Import	258,517	87,794	1,091,612	n.a.
	- Export	29,358	26,729	1,025,824	n.a.
Electronic Declarations Rate	- Import	100%	96.9%	97.6%	n.a.
	- Export	100%	100%	94.3%	n.a.
No. of authorities that issue import or export permit		7	25	5	n.a.
No. of authorities connected to Customs Single Window System		n.a.	2	4	n.a.
Customs duties in tax revenue (%)		n.a.	0.3	0.9	n.a.
Revenue collected by Customs in tax revenue (%)		n.a.	13.8	19.0	n.a.
	- Customs duties (%)	59.0	2.5	4.6	n.a.
	- General Consumption taxes (%)	10.5	37.9	0.2	n.a.
	- Special Consumption taxes (%)	30.2	59.6	90.6	n.a.
	- Taxes on exporting goods (%)	0.1	0.0	0.0	n.a.
	- Other tax (%)	0.1	0.0	0.0	n.a.



		Denmark	Djibouti	Dominican Republic	Ecuador
Name of Head of Customs Administration		Mr. Preben Buchholtz HANSEN	Mr. Ahmed Youssouf GOULED	Mr. Enrique A. RAMIREZ PANIAGUA	Mr. Miguel RUIZ MARTÍNEZ
Title of Head of Customs Administration		Director General of Customs	Directeur général des Douanes et Droits indirects	Director General of Customs	Director General
Name of Customs Administration		SKAT (The Danish Customs and Tax Administration)	Direction des Douanes et Droits indirects	Directorate General of Customs	National Customs Service of Ecuador
Type of Organization		Revenue Authority	Ministry Department	Customs Agency	Customs Agency
Customs Website Address		www.skat.dk	www.douanes.dj	www.aduanas.gob.do	www.aduana.gob.ec
Number of Customs staff (approximate)		500	429	5,080	1,958
Year of WCO Accession		1952	2008	2004	1997
Key WCO Instrument		HS; RKC; SAFE	HS; SAFE	HS; RKC; SAFE	HS; SAFE
Name of automated clearance system		Toldsystemet	ASYCUDA World	SIGA (Sistema Integrado de Gestión Aduanera)	ECUAPASS
No. of Declarations	- Import	n.a.	n.a.	382,863	260,213
	- Export	n.a.	n.a.	79,743	235,829
No. of Electronic Declarations	- Import	n.a.	n.a.	377,613	260,213
	- Export	n.a.	n.a.	75,989	235,829
Electronic Declarations Rate	- Import	n.a.	n.a.	98.6%	100%
	- Export	n.a.	n.a.	95.3%	100%
No. of authorities that issue import or export permit		n.a.	n.a.	80	23
No. of authorities connected to Customs Single Window System		n.a.	n.a.	45	23
Customs duties in tax revenue (%)		n.a.	n.a.	5.4	6.2
Revenue collected by Customs in tax revenue (%)		n.a.	n.a.	21.2	22.3
	- Customs duties (%)	n.a.	n.a.	25.7	27.7
	- General Consumption taxes (%)	n.a.	n.a.	65.4	46.0
	- Special Consumption taxes (%)	n.a.	n.a.	7.4	3.8
	- Taxes on exporting goods (%)	n.a.	n.a.	0.0	0.0
	- Other tax (%)	n.a.	n.a.	0.9	22.6

		Egypt	El Salvador	Eritrea	Estonia
Name of Head of Customs Administration		Mr. Magdy ABDELAZEEZ	Mr. E. GOMEZ	Mr. Yosief YEHDEGO	Mr. Valdur LAID
Title of Head of Customs Administration		Customs Commissioner	Director General	Commissioner	Director General
Name of Customs Administration		Egyptian Customs Authority	Dirección General de Aduanas	Customs Department	Tax and Customs Board
Type of Organization		Customs Agency	Ministry Department	Ministry Department	Revenue Authority
Customs Website Address		www.customs.gov.eg	www.mh.gob.sv	n.a.	www.emta.ee
Number of Customs staff (approximate)		13,393	768	n.a.	583
Year of WCO Accession		1956	2005	1995	1992
Key WCO Instrument		HS; RKC; SAFE	SAFE	HS	HS; RKC; SAFE
Name of automated clearance system		Egyptian Customs Authority System	ASYCUDA ++	n.a.	COMPLEX
No. of Declarations	- Import	n.a.	n.a.	n.a.	156,000
	- Export	n.a.	n.a.	n.a.	121,478
No. of Electronic Declarations	- Import	n.a.	n.a.	n.a.	155,362
	- Export	n.a.	n.a.	n.a.	121,437
Electronic Declarations Rate	- Import	n.a.	n.a.	n.a.	99.6%
	- Export	n.a.	n.a.	n.a.	100%
No. of authorities that issue import or export permit		n.a.	n.a.	n.a.	11
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		n.a.	n.a.	n.a.	0.7
Revenue collected by Customs in tax revenue (%)		n.a.	n.a.	n.a.	27.6
	- Customs duties (%)	n.a.	n.a.	n.a.	2.6
	- General Consumption taxes (%)	n.a.	n.a.	n.a.	39.6
	- Special Consumption taxes (%)	n.a.	n.a.	n.a.	57.8
	- Taxes on exporting goods (%)	n.a.	n.a.	n.a.	0.0
	- Other tax (%)	n.a.	n.a.	n.a.	0.0

		Ethiopia	Fiji	Finland	France
Name of Head of Customs Administration		Mr. A. KEBEDE CHANE	Mr. Visvanath DAS	Mr. Antti HARTIKAINEN	M. Rodolphe GINTZ
Title of Head of Customs Administration		Director General	Chief Executive Officer	Director General	Directrice générale des douanes
Name of Customs Administration		Revenues and Customs Authority	Fiji Revenue & Customs Authority	Finnish Customs	Direction générale des douanes et des droits indirects
Type of Organization		Revenue Authority	Revenue Authority	Customs Agency	Customs Agency
Customs Website Address		www.erca.gov.et	www.frca.org.fj	www.tulli.fi	www.douane.gouv.fr
Number of Customs staff (approximate)		2,052	322	2,191	16,700
Year of WCO Accession		1973	1997	1961	1952
Key WCO Instrument		HS; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA ++	ASYCUDA ++	ITU (Integrated Clearance System)	DELT@-G
No. of Declarations	- Import	n.a.	255,827	819,507	13,230,000
	- Export	n.a.	32,703	966,094	5,760,000
No. of Electronic Declarations	- Import	n.a.	255,827	790,239	9,870,000
	- Export	n.a.	32,703	966,094	5,760,000
Electronic Declarations Rate	- Import	n.a.	100%	96.4%	74.6%
	- Export	n.a.	100%	100%	100%
No. of authorities that issue import or export permit		n.a.	12	13	15
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	4
Customs duties in tax revenue (%)		n.a.	18.7	0.4	0.7
Revenue collected by Customs in tax revenue (%)		n.a.	52.0	25.9	24.4
	- Customs duties (%)	n.a.	36.0	1.5	2.8
	- General Consumption taxes (%)	n.a.	38.2	22.0	13.8
	- Special Consumption taxes (%)	n.a.	10.6	76.1	83.2
	- Taxes on exporting goods (%)	n.a.	0.8	0.0	0.0
	- Other tax (%)	n.a.	15.3	0.4	0.1

		Gabon	Gambia	Georgia	Germany
Name of Head of Customs Administration		Mr. Alain Pau NDJOUBI-OSSAMY	Mr. Yankuba DARBOE	Mr. Giorgi TABUASHVILI	Mr. Uwe SCHRÖDER
Title of Head of Customs Administration		Directeur général des Douanes et Droits indirects	Commissioner General	Director General	Director General of the Central Customs Authority
Name of Customs Administration		Direction générale des Douanes et Droits indirects	Gambia Revenue Authority	Customs Department of Revenue Service of the Ministry of Finance	Central Customs Authority
Type of Organization		Ministry Department	Revenue Authority	Revenue Authority	Customs Agency
Customs Website Address		www.douanes.ga	n.a.	www.rs.ge	www.zoll.de
Number of Customs staff (approximate)		1,020	203	1,827	35,222
Year of WCO Accession		1965	1987	1993	1952
Key WCO Instrument		HS; RKC; SAFE	SAFE	HS; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA ++	ASYCUDA ++	ASYCUDA World	ATLAS (Automated Customs Tariff and Local Processing Application System)
No. of Declarations	- Import	n.a.	n.a.	193,517	18,656,227
	- Export	n.a.	n.a.	34,558	21,147,839
No. of Electronic Declarations	- Import	n.a.	n.a.	193,517	n.a.
	- Export	n.a.	n.a.	34,558	n.a.
Electronic Declarations Rate	- Import	n.a.	n.a.	100%	n.a.
	- Export	n.a.	n.a.	100%	n.a.
No. of authorities that issue import or export permit		n.a.	n.a.	13	n.a.
No. of authorities connected to Customs Single Window System		n.a.	n.a.	9	n.a.
Customs duties in tax revenue (%)		n.a.	n.a.	0.8	0.8
Revenue collected by Customs in tax revenue (%)		n.a.	n.a.	37.7	8.7
	- Customs duties (%)	n.a.	n.a.	2.1	9.1
	- General Consumption taxes (%)	n.a.	n.a.	71.1	90.9
	- Special Consumption taxes (%)	n.a.	n.a.	26.8	0.0
	- Taxes on exporting goods (%)	n.a.	n.a.	0.0	0.0
	- Other tax (%)	n.a.	n.a.	0.0	0.0

		Ghana	Greece	Guatemala	Guinea
Name of Head of Customs Administration		Mr. I. CRENTSIL	Ms. Eirini YIALOURI	Mr. Francisco RIVERA	M. Toumany SANGARE
Title of Head of Customs Administration		Customs Commissioner	Director General of Customs and Excise	Superintendente de Administración Tributaria a.i.	Directeur Général des Douanes
Name of Customs Administration		Customs Division, Ghana Revenue Authority	General Directorate of Customs and Excise Duty	Superintendencia de Administración Tributaria (SAT)	Direction générale des Douanes, Ministère du Budget
Type of Organization		Revenue Authority	Customs Agency	Revenue Authority	Ministry Department
Customs Website Address		www.gra.gov.gh	n.a.	www.sat.gob.gt	www.douanesguinee.gov.gn
Number of Customs staff (approximate)		2,818	2,065	1,500	2,380
Year of WCO Accession		1968	1952	1985	1991
Key WCO Instrument		SAFE	HS; RKC; SAFE	HS; SAFE	HS; SAFE
Name of automated clearance system		GCMS (Ghana Customs Management System)	ICISnet	SAQB'E (Customs Management System)	ASYCUDA ++
No. of Declarations	- Import	n.a.	359,267	n.a.	138,525
	- Export	n.a.	446,976	n.a.	3,149
No. of Electronic Declarations	- Import	n.a.	358,629	n.a.	135,208
	- Export	n.a.	446,432	n.a.	3,149
Electronic Declarations Rate	- Import	n.a.	99.8%	n.a.	97.6%
	- Export	n.a.	99.9%	n.a.	100%
No. of authorities that issue import or export permit		n.a.	20	n.a.	8
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		n.a.	0.5	n.a.	19.1
Revenue collected by Customs in tax revenue (%)		n.a.	27.3	n.a.	51.3
	- Customs duties (%)	n.a.	1.8	n.a.	37.3
	- General Consumption taxes (%)	n.a.	13.0	n.a.	42.5
	- Special Consumption taxes (%)	n.a.	9.4	n.a.	14.7
	- Taxes on exporting goods (%)	n.a.	0.0	n.a.	7.1
	- Other tax (%)	n.a.	0.0	n.a.	5.5

		Guinea-Bissau	Guyana	Haiti	Honduras
Name of Head of Customs Administration		M. N'Bissane N'quelin	Mr. Godfrey STATIA	M. Jean Jorel JANVIER	Ms. Wendy Odali Flores VALLADARES
Title of Head of Customs Administration		Directeur général des Douanes	Commissioner General	Directeur Général des Douanes	Deputy Director of Customs Revenue
Name of Customs Administration		Direction Générale des Douanes, Ministère de l'Economie et des finances	Customs and Trade Administration, Guyana Revenue Authority	Administration Générale des Douanes, Ministère de l'Economie et des Finances	Deputy Directorate of Customs Revenue
Type of Organization		Customs Agency	Revenue Authority	Customs Agency	Revenue Authority
Customs Website Address		n.a.	www.gra.gov.gy	www.douane.gouv.ht	n.a.
Number of Customs staff (approximate)		511	249	1,478	925
Year of WCO Accession		2010	1976	1958	2005
Key WCO Instrument		HS; SAFE		HS; SAFE	SAFE
Name of automated clearance system		ASYCUDA ++	TRIPS (Total Revenue Integrated Processing System)	ASYCUDA World	SARAH (Sistema Aduanero Automatizado de Rentas Aduaneras de Honduras)
No. of Declarations	- Import	12,151	45,000	498,614	351,428
	- Export	461	12,000	37,523	83,851
No. of Electronic Declarations	- Import	7,623	n.a.	494,217	23,166
	- Export	461	n.a.	35,110	56,142
Electronic Declarations Rate	- Import	62.7%	n.a.	99.1%	6.6%
	- Export	100%	n.a.	93.6%	67.0%
No. of authorities that issue import or export permit		7	13	10	5
No. of authorities connected to Customs Single Window System		4	n.a.	17	2
Customs duties in tax revenue (%)		15.6	9.8	19.0	n.a.
Revenue collected by Customs in tax revenue (%)		50.4	43.6	58.0	n.a.
	- Customs duties (%)	31.0	22.6	32.8	100.0
	- General Consumption taxes (%)	37.2	28.0	31.8	0.0
	- Special Consumption taxes (%)	12.7	40.9	34.9	0.0
	- Taxes on exporting goods (%)	19.0	0.0	0.0	0.0
	- Other tax (%)	0.1	0.0	0.6	0.0



		Hong Kong, China	Hungary	Iceland	India
Name of Head of Customs Administration		Mr. Yun-kwong Roy TANG	Mr. Tamás MOLNÁR	Mr. Snorri OLSEN	Ms. Vanaja N. SARNA
Title of Head of Customs Administration		Commissioner of Customs and Excise	Deputy State Secretary, Director General for Customs and International Affairs	Director General	Chairperson
Name of Customs Administration		Customs and Excise Department	National Tax and Customs Administration	Tollstjóri (Iceland Customs)	Central Board of Excise and Customs (CBEC), Department of Revenue, Ministry of Finance
Type of Organization		Customs Agency	Revenue Authority	Customs Agency	Ministry Department
Customs Website Address		www.customs.gov.hk	www.nav.gov.hu	www.tollur.is	www.cbec.gov.in
Number of Customs staff (approximate)		5,975	4,018	215	54,001
Year of WCO Accession		1987	1968	1971	1971
Key WCO Instrument		SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		GETS (Government Electronic Trading Services)	CDPS (Customs Declaration Processing System)	Tollakerfið (Customs IT System)	Indian Customs EDI System (ICES/ICEGATE)
No. of Declarations	- Import	8,381,776	444,597	251,877	3,985,130
	- Export	11,590,830	613,762	101,011	7,113,116
No. of Electronic Declarations	- Import	8,381,776	435,857	234,443	3,970,261
	- Export	11,590,830	613,367	100,142	7,045,363
Electronic Declarations Rate	- Import	100%	98.0%	93.1%	99.6%
	- Export	100%	100%	99.1%	99.0%
No. of authorities that issue import or export permit		8	7	12	10
No. of authorities connected to Customs Single Window System		n.a.	1	n.a.	6
Customs duties in tax revenue (%)		0.0	0.1	1.0	12.4
Revenue collected by Customs in tax revenue (%)		3.1	11.1	36.4	14.6
	- Customs duties (%)	0.0	0.9	2.6	84.8
	- General Consumption taxes (%)	0.0	17.4	66.4	12.6
	- Special Consumption taxes (%)	100.0	71.4	28.4	0.0
	- Taxes on exporting goods (%)	0.0	0.0	0.0	0.3
	- Other tax (%)	0.0	10.3	2.5	2.5

		Indonesia	Iran (Islamic Republic of)	Iraq	Ireland
Name of Head of Customs Administration		Mr. Heru PAMBUDI	Mr. Massoud KARBASIAN	Mr. Ali Abdel Allah KHADIM	Mr. Liam IRWIN
Title of Head of Customs Administration		Director General of Customs and Excise	Deputy Minister of Economic & Finance and President of Iran Customs	Director General of Custom	Revenue & Customs Commissioner
Name of Customs Administration		Directorate General of Customs and Excise, Ministry of Finance	Customs Administration, Ministry of Economic & Finance	General Commission for Customs, Ministry of Finance	Revenue Irish Tax and Customs
Type of Organization		Ministry Department	Customs Agency	Customs Agency	Revenue Authority
Customs Website Address		www.beacukai.go.id	www.irica.gov.ir	www.iraqcustoms.org	www.revenue.ie
Number of Customs staff (approximate)		13,760	8,141	2,939	663
Year of WCO Accession		1957	1959	1990	1952
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	SAFE	HS; RKC; SAFE
Name of automated clearance system		CEISA (Customs & Excise Information System and Automation)	Integrated Comprehensive Customs System (ICCS)	ICLS (Iraq Customs Levy System)	Automated Entry Processing System (AEP)
No. of Declarations	- Import	1,148,539	388,033	n.a.	710,123
	- Export	2,057,631	381,396	n.a.	594,898
No. of Electronic Declarations	- Import	1,128,663	388,033	n.a.	710,123
	- Export	2,048,609	381,396	n.a.	594,898
Electronic Declarations Rate	- Import	98.3%	100%	n.a.	100%
	- Export	99.6%	100%	n.a.	100%
No. of authorities that issue import or export permit		18	22	n.a.	10
No. of authorities connected to Customs Single Window System		18	22	n.a.	n.a.
Customs duties in tax revenue (%)		2.6	n.a.	n.a.	0.6
Revenue collected by Customs in tax revenue (%)		15.0	n.a.	n.a.	10.6
	- Customs duties (%)	17.4	100.0	n.a.	6.1
	- General Consumption taxes (%)	81.1	0.0	n.a.	26.2
	- Special Consumption taxes (%)	0.0	0.0	n.a.	67.7
	- Taxes on exporting goods (%)	2.9	85.2	n.a.	0.0
	- Other tax (%)	0.0	0.0	n.a.	0.0

		Israel	Italy	Jamaica	Japan
Name of Head of Customs Administration		Mr. Avraham Ben ARDETE	Mr. Giuseppe PELEGGI	Mrs. Velma RICKETTS WALKER	Mr. Mikio KAJIKAWA
Title of Head of Customs Administration		Director General	Director General	CEO/Commissioner of Customs	Director General
Name of Customs Administration		Customs Directorate, Israel Tax Authority	Customs and Monopolies Agency	Jamaica Customs Agency	Customs and Tariff Bureau, Ministry of Finance
Type of Organization		Revenue Authority	Customs Agency	Customs Agency	Ministry Department
Customs Website Address		www.taxes.gov.il	www.agenziadogane.it	www.jacustoms.gov.jm	www.customs.go.jp
Number of Customs staff (approximate)		950	8,749	1,117	9,364
Year of WCO Accession		1958	1952	1963	1964
Key WCO Instrument		HS; SAFE	HS; RKC; SAFE	SAFE	HS; RKC; SAFE
Name of automated clearance system		"Global Gate" – The New Foreign Trade System	AIDA (Automazione Integrata Dogane Accise)	ASYCUDA World	NACCS (Nippon Automated Cargo and Port Consolidated System)
No. of Declarations	- Import	1,869,548	5,572,969	465,386	6,792,000
	- Export	1,187,788	12,279,725	98,170	7,465,000
No. of Electronic Declarations	- Import	1,869,548	5,572,691	465,386	6,594,000
	- Export	1,187,788	12,279,106	98,170	7,220,000
Electronic Declarations Rate	- Import	100%	100%	100%	97.1%
	- Export	100%	100%	100%	96.7%
No. of authorities that issue import or export permit		22	18	10	10
No. of authorities connected to Customs Single Window System		9	7	n.a.	6
Customs duties in tax revenue (%)		1.2	0.5	7.8	1.7
Revenue collected by Customs in tax revenue (%)		30.0	3.2	34.8	14.3
	- Customs duties (%)	3.9	15.6	22.3	12.2
	- General Consumption taxes (%)	73.7	81.3	46.2	72.9
	- Special Consumption taxes (%)	22.4	0.3	28.3	14.6
	- Taxes on exporting goods (%)	0.0	0.0	0.0	0.0
	- Other tax (%)	0.0	2.8	3.2	0.3

		Jordan	Kazakhstan	Kenya	Korea (Republic of)
Name of Head of Customs Administration		Mr. Waddah MAH'D HMOUD	Mr. Ardak TENGEBAYEV	Mr. Julius Nzau MUSYOKI	Mr. Hong-Uk CHUN
Title of Head of Customs Administration		Director General of Customs	Chairman	Commissioner of Customs and Border Control	Commissioner
Name of Customs Administration		Customs Department, Ministry of Finance	State Revenue Committee	Kenya Revenue Authority	Korea Customs Service
Type of Organization		Ministry Department	Revenue Authority	Revenue Authority	Customs Agency
Customs Website Address		www.customs.gov.jo	www.kgd.gov.kz	www.kra.gov.ke	www.customs.go.kr
Number of Customs staff (approximate)		2,671	3,272	1,450	4,621
Year of WCO Accession		1964	1992	1965	1968
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	Astana-1	SIMBA 2005	UNIPASS
No. of Declarations	- Import	422,770	271,232	n.a.	15,517,000
	- Export	152,999	75,662	n.a.	8,515,592
No. of Electronic Declarations	- Import	422,770	0	n.a.	15,517,000
	- Export	152,999	0	n.a.	8,515,592
Electronic Declarations Rate	- Import	100%	n.a.	n.a.	100%
	- Export	100%	n.a.	n.a.	100%
No. of authorities that issue import or export permit		30	9	n.a.	66
No. of authorities connected to Customs Single Window System		7	9	n.a.	40
Customs duties in tax revenue (%)		7.0	11.7	n.a.	3.3
Revenue collected by Customs in tax revenue (%)		40.5	23.5	n.a.	21.8
	- Customs duties (%)	17.2	49.9	n.a.	15.1
	- General Consumption taxes (%)	80.2	32.1	n.a.	65.5
	- Special Consumption taxes (%)	1.9	0.6	n.a.	9.2
	- Taxes on exporting goods (%)	0.3	48.6	n.a.	0.0
	- Other tax (%)	0.6	16.1	n.a.	10.2

		Kosovo	Kuwait	Kyrgyzstan	Lao People's Democratic Republic
Name of Head of Customs Administration		Mr. Bahri BERISHA	Mr. K.A. AL SAIF	Mr. Suleimanov Azamat TALAPBKOVICH	Mr. Athsaphangthong SIPHANDONE
Title of Head of Customs Administration		Director General of Customs	Director General	Chairman of the State Customs Service	Director General
Name of Customs Administration		Kosovo Customs	General Administration of Customs	State Customs Service	Ministry of Finance, Department of Customs
Type of Organization		Customs Agency	Ministry Department	Customs Agency	Ministry Department
Customs Website Address		<a href="https://dogana.rks-gov.net/en">https://dogana.rks-gov.net/en</a>	<a href="http://www.customs.gov.kw">www.customs.gov.kw</a>	<a href="http://www.customs.gov.kg">www.customs.gov.kg</a>	<a href="http://www.laocustoms.laopdr.net">www.laocustoms.laopdr.net</a>
Number of Customs staff (approximate)		588	3,726	1,267	969
Year of WCO Accession		2017	1993	2000	2007
Key WCO Instrument			HS; RKC; SAFE	HS; SAFE	RKC; SAFE
Name of automated clearance system		ASYCUDA World	Microclear Customs Clearance System	SAIS (Single Automated Information System)	ASYCUDA World
No. of Declarations	- Import	524,680	n.a.	67,527	n.a.
	- Export	59,926	n.a.	11,362	n.a.
No. of Electronic Declarations	- Import	272,377	n.a.		n.a.
	- Export	35,785	n.a.		n.a.
Electronic Declarations Rate	- Import	51.9%	n.a.	n.a.	n.a.
	- Export	59.7%	n.a.	n.a.	n.a.
No. of authorities that issue import or export permit		5	n.a.	12	n.a.
No. of authorities connected to Customs Single Window System		n.a.	n.a.	10	n.a.
Customs duties in tax revenue (%)		9.3	n.a.	13.1	n.a.
Revenue collected by Customs in tax revenue (%)		74.1	n.a.	29.5	n.a.
	- Customs duties (%)	12.5	n.a.	44.2	n.a.
	- General Consumption taxes (%)	49.7	n.a.	55.2	n.a.
	- Special Consumption taxes (%)	37.8	n.a.	0.6	n.a.
	- Taxes on exporting goods (%)	0.0	n.a.	0.0	n.a.
	- Other tax (%)	0.0	n.a.	0.0	n.a.

		Latvia	Lebanon	Lesotho	Liberia
Name of Head of Customs Administration		Ms. Ingrida GULBE-OTANKE	Mr. A. TFAILY	Mrs. Makali LEPHOLISA	Mr. Saa SAAMOI
Title of Head of Customs Administration		Acting Deputy Director General for Customs Issues of the State Revenue Service, Director of the National Customs Board	Director General of Customs, President of the Higher Council of Lebanese Customs	Commissioner Customs	Commissioner
Name of Customs Administration		National Customs Board, State Revenue Service	Customs Department, Ministry of Finance	Customs Division, Lesotho Revenue Authority	Ministry of Finance & Development Planning
Type of Organization		Revenue Authority	Ministry Department	Revenue Authority	Revenue Authority
Customs Website Address		<a href="http://www.vid.gov.lv">www.vid.gov.lv</a>	<a href="http://www.customs.gov.lb">www.customs.gov.lb</a>	<a href="http://www.lra.org.ls/Customs.php">www.lra.org.ls/Customs.php</a>	<a href="http://www.mofrevenue.gov.lr">www.mofrevenue.gov.lr</a>
Number of Customs staff (approximate)		1,097	1,854	269	325
Year of WCO Accession		1992	1960	1978	1975
Key WCO Instrument		HS; RKC; SAFE	HS; SAFE	HS; RKC; SAFE	HS; SAFE
Name of automated clearance system		Electronic Customs Data Processing System	NAJM (adopted from ASYCUDA WORLD)	ASYCUDA World	ASYCUDA World
No. of Declarations	- Import	141,046	n.a.	321,692	n.a.
	- Export	140,987	n.a.	19,798	n.a.
No. of Electronic Declarations	- Import	140,965	n.a.	297,382	n.a.
	- Export	140,911	n.a.	19,798	n.a.
Electronic Declarations Rate	- Import	100%	n.a.	92.4%	n.a.
	- Export	100%	n.a.	100%	n.a.
No. of authorities that issue import or export permit		9	n.a.	6	n.a.
No. of authorities connected to Customs Single Window System		2	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		0.8	n.a.	2.2	n.a.
Revenue collected by Customs in tax revenue (%)		2.1	n.a.	20.9	n.a.
	- Customs duties (%)	39.2	n.a.	10.3	n.a.
	- General Consumption taxes (%)	58.9	n.a.	55.2	n.a.
	- Special Consumption taxes (%)	1.9	n.a.	13.7	n.a.
	- Taxes on exporting goods (%)	0.0	n.a.	17.7	n.a.
	- Other tax (%)	0.0	n.a.	3.0	n.a.

		Libya	Lithuania	Luxembourg	Macao, China
Name of Head of Customs Administration		Mr. A.A. ALGHASEM ALMONTASSER	Ms. Arūnas ADOMĖNAS	M. Alain BELLOT	Mr. Vong Lao Lek
Title of Head of Customs Administration		Director General	Director General of the Customs Department	Directeur des douanes et accises	Director General
Name of Customs Administration		Customs Administration	Customs Department, Ministry of Finance	Administration des douanes et accises	Macao Customs Service
Type of Organization		Ministry Department	Ministry Department	Customs Agency	Customs Agency
Customs Website Address		www.customs.ly	www.lrmuitine.lt	www.etat.lu/DO	www.customs.gov.mo
Number of Customs staff (approximate)		13,500	2,193	429	1,086
Year of WCO Accession		1975	1992	1953	1993
Key WCO Instrument		HS; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	SAFE
Name of automated clearance system		n.a.	MDAS (Customs Declaration Processing System); NTKS (National Transit Control System)	PLDA (eDouane)	Electronic Data Interchange System
No. of Declarations	- Import	n.a.	243,086	168,112	n.a.
	- Export	n.a.	307,522	227,229	n.a.
No. of Electronic Declarations	- Import	n.a.	241,180	168,112	n.a.
	- Export	n.a.	305,659	227,229	n.a.
Electronic Declarations Rate	- Import	n.a.	99.2%	100%	n.a.
	- Export	n.a.	99.4%	100%	n.a.
No. of authorities that issue import or export permit		n.a.	15	18	n.a.
No. of authorities connected to Customs Single Window System		n.a.	4	n.a.	n.a.
Customs duties in tax revenue (%)		n.a.	1.8	0.2	n.a.
Revenue collected by Customs in tax revenue (%)		n.a.	2.5	11.2	n.a.
	- Customs duties (%)	n.a.	69.1	1.6	n.a.
	- General Consumption taxes (%)	n.a.	23.0	1.2	n.a.
	- Special Consumption taxes (%)	n.a.	7.9	91.6	n.a.
	- Taxes on exporting goods (%)	n.a.	0.0	0.0	n.a.
	- Other tax (%)	n.a.	0.0	0.0	n.a.



		Madagascar	Malawi	Malaysia	Maldives
Name of Head of Customs Administration		M. Eric Narivony RABENJA	Mr. Fatch VALETA	Mr. Dato' Indera Subromaniam THOLASY	Mr. Ibrahim Shareef MOHAMED
Title of Head of Customs Administration		Directeur Général des Douanes	Commissioner of Customs and Excise	Director General of Customs	Commissioner General of Customs
Name of Customs Administration		Direction Générale des Douanes, Ministère des Finances et du Budget	Customs and Excise Division, Malawi Revenue Authority	Royal Malaysian Customs Department, Ministry of Finance	Maldives Customs Service
Type of Organization		Ministry Department	Revenue Authority	Ministry Department	Customs Agency
Customs Website Address		www.mefb.gov.mg	www.mra.mw	www.customs.gov.my	www.customs.gov.mv
Number of Customs staff (approximate)		1,090	466	13,824	712
Year of WCO Accession		1964	1966	1964	1995
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; SAFE
Name of automated clearance system		ASYCUDA ++	ASYCUDA ++	Customs Information System (CIS)	ASYCUDA World
No. of Declarations	- Import	62,562	115,982	4,807,753	175,812
	- Export	41,452	12,959	5,893,117	13,700
No. of Electronic Declarations	- Import	62,562	111,380	4,807,753	175,812
	- Export	41,452	11,528	5,893,117	13,700
Electronic Declarations Rate	- Import	100%	96.0%	100%	100%
	- Export	100%	89.0%	100%	100%
No. of authorities that issue import or export permit		9	2	28	5
No. of authorities connected to Customs Single Window System		3	n.a.	28	n.a.
Customs duties in tax revenue (%)		11.3	9.1	n.a.	13.7
Revenue collected by Customs in tax revenue (%)		46.2	31.9	n.a.	20.1
	- Customs duties (%)	24.5	28.5	6.8	68.5
	- General Consumption taxes (%)	68.0	54.6	30.1	0.0
	- Special Consumption taxes (%)	7.5	16.4	9.5	30.0
	- Taxes on exporting goods (%)	0.0	0.0	1.7	0.0
	- Other tax (%)	0.0	0.5	0.0	1.5

		Mali	Malta	Mauritania	Mauritius
Name of Head of Customs Administration		Mr. Aly COULIBALY	Mr. Joseph P. BRINCAT	Mr. DAH OULD HAMADY OULD EL MAMY	Mr. Vivekanand RAMBURUN
Title of Head of Customs Administration		Directeur Général des Douanes	Director General of Customs	Directeur général	Director, Customs
Name of Customs Administration		Direction Générale des Douanes	Customs Department, Ministry for Finance	Direction générale des Douanes, Ministère des Finances	Customs Department, Mauritius Revenue Authority
Type of Organization		Ministry Department	Ministry Department	Ministry Department	Revenue Authority
Customs Website Address		<a href="http://www.douanes.gouv.ml">www.douanes.gouv.ml</a>	<a href="http://customs.gov.mt">customs.gov.mt</a>	<a href="http://www.dgdmr.com/">http://www.dgdmr.com/</a>	<a href="http://www.mra.mu">www.mra.mu</a>
Number of Customs staff (approximate)		1,912	358	800	613
Year of WCO Accession		1987	1968	1979	1973
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	Customs Electronic System	ASYCUDA ++	CMS II (Customs Management System II)
No. of Declarations	- Import	292,464	n.a.	n.a.	203,243
	- Export	26,601	n.a.	n.a.	56,840
No. of Electronic Declarations	- Import	292,464	n.a.	n.a.	203,243
	- Export	26,601	n.a.	n.a.	56,840
Electronic Declarations Rate	- Import	100%	n.a.	n.a.	100%
	- Export	100%	n.a.	n.a.	100%
No. of authorities that issue import or export permit		9	n.a.	n.a.	18
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	3
Customs duties in tax revenue (%)		10.5	n.a.	n.a.	1.7
Revenue collected by Customs in tax revenue (%)		40.0	n.a.	n.a.	41.0
	- Customs duties (%)	26.3	n.a.	n.a.	4.2
	- General Consumption taxes (%)	50.9	n.a.	n.a.	47.1
	- Special Consumption taxes (%)	22.2	n.a.	n.a.	48.7
	- Taxes on exporting goods (%)	0.0	n.a.	n.a.	0.0
	- Other tax (%)	0.6	n.a.	n.a.	0.0

		Mexico	Moldova	Mongolia	Montenegro
Name of Head of Customs Administration		Mr. Ricardo TREVIÑO CHAPA	Mr. Vitalie VRABIE	Mr. Asralt BATBOLD	Mr. Vladan JOKOVIĆ
Title of Head of Customs Administration		Administrator General of Customs	Director General of the Customs Service	Director General	Director of Customs Administration
Name of Customs Administration		Administration General of Customs, Tax Administration Service	Customs Service, Ministry of Finance	Mongolian Customs General Administration (MCGA)	Customs Administration, Ministry of Finance
Type of Organization		Revenue Authority	Customs Agency	Customs Agency	Customs Agency
Customs Website Address		www.sat.gob.mx	www.customs.gov.md	www.customs.gov.mn	www.upravacarina.gov.me/en/administration
Number of Customs staff (approximate)		7,458	1,520	1,451	506
Year of WCO Accession		1988	1994	1991	2006
Key WCO Instrument		HS; RKC	HS; RKC	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		SAAI (Sistema Aduanero Automatizado Integral)	ASYCUDA World	CAIS (Customs Automated Information System)	Customs Declaration Processing System
No. of Declarations	- Import	6,451,914	279,451	168,001	215,964
	- Export	2,427,525	154,193	434,260	30,392
No. of Electronic Declarations	- Import	6,451,914	36,466	7,892	0
	- Export	2,427,525	119,768	239,319	0
Electronic Declarations Rate	- Import	100%	13.0%	4.7%	0%
	- Export	100%	77.7%	55.1%	0%
No. of authorities that issue import or export permit		12	19	11	n.a.
No. of authorities connected to Customs Single Window System		12	1	n.a.	n.a.
Customs duties in tax revenue (%)		1.8	3.3	5.6	n.a.
Revenue collected by Customs in tax revenue (%)		34.9	73.4	25.5	n.a.
	- Customs duties (%)	5.3	4.5	22.0	4.1
	- General Consumption taxes (%)	59.3	54.0	45.8	64.4
	- Special Consumption taxes (%)	35.3	38.4	27.3	31.4
	- Taxes on exporting goods (%)	0.1	1.1	0.0	0.0
	- Other tax (%)	0.1	0.0	0.7	0.0

		Morocco	Mozambique	Namibia	Nepal
Name of Head of Customs Administration		M. Zouhair CHORFI	Mr. Aly Dauto MALLA	Mr. Bevan Sililo SIMATAA	Mr. Ramsharan CHIMORIYA
Title of Head of Customs Administration		Directeur Général de l'Administration des Douanes et Impôts Indirects	Director General of Customs	Commissioner of Customs and Excise	Director General
Name of Customs Administration		Administration des Douanes et Impôts indirects, Ministère de l'Economie et des Finances	General Directorate of Customs, Mozambique Revenue Authority	Customs and Excise	Department of Customs, Ministry of Finance
Type of Organization		Ministry Department	Revenue Authority	Ministry Department	Ministry Department
Customs Website Address		www.douane.gov.ma	www.at.gov.mz	http://www.mof.na	www.customs.gov.np
Number of Customs staff (approximate)		4,705	2,222	741	1,293
Year of WCO Accession		1968	1987	1992	1986
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		BADR (Base automatisée de dédouanement en réseau)	MCMS (Mozambique Customs Management System)	ASYCUDA World	ASYCUDA++ and ASYCUDA World
No. of Declarations	- Import	n.a.	170,543	n.a.	542,893
	- Export	n.a.	17,719	n.a.	49,391
No. of Electronic Declarations	- Import	n.a.	170,543	n.a.	542,893
	- Export	n.a.	17,719	n.a.	49,391
Electronic Declarations Rate	- Import	n.a.	100%	n.a.	100%
	- Export	n.a.	100%	n.a.	100%
No. of authorities that issue import or export permit		n.a.	10	n.a.	16
No. of authorities connected to Customs Single Window System		n.a.	3	n.a.	n.a.
Customs duties in tax revenue (%)		n.a.	7.4	n.a.	16.6
Revenue collected by Customs in tax revenue (%)		n.a.	73.5	n.a.	40.3
	- Customs duties (%)	n.a.	10.0	n.a.	41.1
	- General Consumption taxes (%)	n.a.	25.1	n.a.	40.1
	- Special Consumption taxes (%)	n.a.	59.6	n.a.	17.1
	- Taxes on exporting goods (%)	n.a.	5.0	n.a.	0.1
	- Other tax (%)	n.a.	0.2	n.a.	1.7

		Netherlands	New Zealand	Nicaragua	Niger
Name of Head of Customs Administration		Mr. Pieter HASEKAMP	Ms. Carolyn TREMAIN	Mr. Eddy Francisco MEDRANO SOTO	M. Amadou HALILOU
Title of Head of Customs Administration		Director General for Tax and Customs Policy and Legislation	Comptroller of Customs & Chief Executive of the Customs Service	Director General	Directeur Général des Douanes
Name of Customs Administration		Netherlands Tax and Customs Administration, Ministry of Finance	New Zealand Customs Service	General Directorate of Customs Services	Direction Générale des Douanes du Niger, Ministère des Finances
Type of Organization		Ministry Department	Customs Agency	Other	Ministry Department
Customs Website Address		www.douane.nl	www.customs.govt.nz	www.dga.gob.ni	n.a.
Number of Customs staff (approximate)		4,290	1,187	1,274	1,502
Year of WCO Accession		1953	1963	1998	1981
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	SAFE	HS; RKC; SAFE
Name of automated clearance system		AGS Import/AGS Export	JBMS (Joint Border Management System)	ASYCUDA World	ASYCUDA World
No. of Declarations	- Import	2,516,556	1,774,500	n.a.	190,497
	- Export	4,081,411	575,000	n.a.	38,493
No. of Electronic Declarations	- Import	2,516,556	1,774,500	n.a.	6,375
	- Export	4,044,018	575,000	n.a.	11
Electronic Declarations Rate	- Import	100%	100%	n.a.	3.3%
	- Export	99.1%	100%	n.a.	0.0%
No. of authorities that issue import or export permit		8	13	n.a.	17
No. of authorities connected to Customs Single Window System		n.a.	1	n.a.	1
Customs duties in tax revenue (%)		1.9	3.1	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		9.9	17.3	n.a.	n.a.
	- Customs duties (%)	19.2	18.1	n.a.	35.8
	- General Consumption taxes (%)	3.5	62.6	n.a.	50.7
	- Special Consumption taxes (%)	77.3	18.1	n.a.	13.6
	- Taxes on exporting goods (%)	0.0	0.0	n.a.	10.5
	- Other tax (%)	0.0	2.5	n.a.	0.0

		Nigeria	Norway	Oman	Pakistan
Name of Head of Customs Administration		Mr. Hameed IBRAHIM ALI	Mr. Øystein BØRMER	Mr. Khalifa Ali ALSYABI	Mr. Muhammad ZAHID
Title of Head of Customs Administration		Comptroller General of Customs	Director General	Director General	Member (Customs), Federal Board of Revenue (FBR)
Name of Customs Administration		Nigeria Customs Service	Directorate of Norwegian Customs	Directorate General of Customs	Pakistan Customs – Federal Board of Revenue (FBR)/Revenue Division, Ministry of Finance
Type of Organization		Customs Agency	Customs Agency	Ministry Department	Revenue Authority
Customs Website Address		www.customs.gov.ng	www.toll.no	www.customs.gov.om	www.fbr.gov.pk
Number of Customs staff (approximate)		17,570	1,674	1,720	7,555
Year of WCO Accession		1963	1952	2000	1955
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA ++	TVINN	Mirsal	WeBOC (Web Based One Customs)
No. of Declarations	- Import	n.a.	5,761,599	n.a.	888,423
	- Export	n.a.	1,433,030	n.a.	709,107
No. of Electronic Declarations	- Import	n.a.	5,711,115	n.a.	697,037
	- Export	n.a.	1,424,507	n.a.	561,672
Electronic Declarations Rate	- Import	n.a.	99.1%	n.a.	78.5%
	- Export	n.a.	99.4%	n.a.	79.2%
No. of authorities that issue import or export permit		n.a.	15	n.a.	40
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	4
Customs duties in tax revenue (%)		n.a.	n.a.	n.a.	13.1
Revenue collected by Customs in tax revenue (%)		n.a.	n.a.	n.a.	41.2
	- Customs duties (%)	n.a.	n.a.	n.a.	31.7
	- General Consumption taxes (%)	n.a.	n.a.	n.a.	53.3
	- Special Consumption taxes (%)	n.a.	n.a.	n.a.	31.7
	- Taxes on exporting goods (%)	n.a.	n.a.	n.a.	0.0
	- Other tax (%)	n.a.	n.a.	n.a.	0.0

		Palestine	Panama	Papua New Guinea	Paraguay
Name of Head of Customs Administration		Mr. Luai HANASH	Mr. José Gómez NÚÑEZ	Mr. Ray Paul OBE	Mr. Nelson Daniel VALIENTE SAUCEDO
Title of Head of Customs Administration		Director General of Customs, Excises and VAT	Director General	Chief Commissioner of Customs	National Director of Customs
Name of Customs Administration		Department of Customs, Excises, and VAT, Ministry of Finance	National Customs Authority	Papua New Guinea Customs Service	National Directorate of Customs (DNA)
Type of Organization		Ministry Department	Customs Agency	Customs Agency	Customs Agency
Customs Website Address		www.pmf.ps/web/cav/6	www.ana.gob.pa	www.customs.gov.pg	www.aduana.gov.py
Number of Customs staff (approximate)		853	1,800	370	1,205
Year of WCO Accession		2015	1996	2002	1969
Key WCO Instrument		HS	HS; SAFE	HS; RKC; SAFE	HS; SAFE
Name of automated clearance system		ASYCUDA World	SIGA (Sistema Integrado de Gestión Aduanera)	ASYCUDA ++	SOFIA (Sistema de Ordenamiento Fiscal del Impuesto en Aduanas)
No. of Declarations	- Import	90,000	349,761	n.a.	404,924
	- Export	5,593	30,957	n.a.	83,669
No. of Electronic Declarations	- Import	90,000	349,761	n.a.	207,929
	- Export	5,593	30,957	n.a.	42,667
Electronic Declarations Rate	- Import	100%	100%	n.a.	51.4%
	- Export	100%	100%	n.a.	51.0%
No. of authorities that issue import or export permit		7	24	n.a.	21
No. of authorities connected to Customs Single Window System		2	5	n.a.	14
Customs duties in tax revenue (%)		1.7	4.7	n.a.	8.2
Revenue collected by Customs in tax revenue (%)		66.3	18.7	n.a.	41.7
	- Customs duties (%)	2.5	25.1	n.a.	19.7
	- General Consumption taxes (%)	20.8	37.3	n.a.	46.5
	- Special Consumption taxes (%)	2.5	25.1	n.a.	19.7
	- Taxes on exporting goods (%)	0.0	0.0	n.a.	0.3
	- Other tax (%)	15.4	0.0	n.a.	0.0



		Peru	Philippines	Poland	Portugal
Name of Head of Customs Administration		Mr. Victor Paul SHIGUIYAMA KOBASHIGAWA	Mr. Nicanor E. FAELDON	Mr. Marian BANAŚ	Ms. Maria Helena BORGES
Title of Head of Customs Administration		National Superintendent of Customs and Tax Administration	Customs Commissioner	Head of National Revenue Administration	General Director of Tax and Customs Authority
Name of Customs Administration		National Superintendence of Customs and Tax Administration (SUNAT)	Bureau of Customs, Department of Finance	National Revenue Administration (KAS)	Tax and Customs Administration
Type of Organization		Revenue Authority	Customs Agency	Revenue Authority	Revenue Authority
Customs Website Address		www.sunat.gob.pe	www.dof.gov.ph	www.mf.gov.pl	portaldasfinancas.gov.pt
Number of Customs staff (approximate)		3,103	2,938	15,140	1,138
Year of WCO Accession		1970	1980	1974	1953
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		SIGAD (Integrated Customs Management System); SDA (Customs Clearance System)	Electronic to Mobile System (E2M)	CELINA – national import system to process import customs declaration; ECS – export control system	STADA – Import; STADA – export
No. of Declarations	- Import	766,427	1,342,582	1,700,475	n.a.
	- Export	313,180	190,803	2,075,449	n.a.
No. of Electronic Declarations	- Import	766,427	713,761	1,642,712	n.a.
	- Export	313,180	94,708	2,067,859	n.a.
Electronic Declarations Rate	- Import	100%	53.2%	96.6%	n.a.
	- Export	100%	49.6%	99.6%	n.a.
No. of authorities that issue import or export permit		16	39	14	n.a.
No. of authorities connected to Customs Single Window System		11	25	n.a.	n.a.
Customs duties in tax revenue (%)		1.5	2.8	1.0	n.a.
Revenue collected by Customs in tax revenue (%)		24.0	20.0	26.3	n.a.
	- Customs duties (%)	6.3	13.9	3.8	n.a.
	- General Consumption taxes (%)	85.3	73.2	12.5	n.a.
	- Special Consumption taxes (%)	7.8	11.4	0.7	n.a.
	- Taxes on exporting goods (%)	0.0	0.0	0.0	n.a.
	- Other tax (%)	0.0	1.5	0.0	n.a.

		Qatar	Romania	Russian Federation	Rwanda
Name of Head of Customs Administration		Mr. Ahmad bin Abdullah AL-JAMAL	Mr. Dorel FRONEA	Mr. Vladimir BULAVIN	Mr. Rapheal TUGIRUMUREMYI
Title of Head of Customs Administration		President	Vicepresident of the National Agency for Fiscal Administration, Coordinator of Customs activities of Romania	Head of the Federal Customs Service	Commissioner for Customs Services
Name of Customs Administration		General Authority of Customs	General Directorate of Customs, National Agency for Fiscal Administration, Ministry of Public Finance	Federal Customs Service	Customs Department, Rwanda Revenue Authority
Type of Organization		Customs Agency	Revenue Authority	Customs Agency	Revenue Authority
Customs Website Address		www.customs.gov.qa	www.customs.ro	www.customs.ru	www.rra.gov.rw
Number of Customs staff (approximate)		2,433	2,301	44,296	341
Year of WCO Accession		1992	1969	1991	1964
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC	HS; RKC; SAFE
Name of automated clearance system		Alnadeeb (Single Window)	RCDPS (Romanian Customs Declaration Processing System)	Unified Automated Information System (UAIS; AIST-M)	ASYCUDA World
No. of Declarations	- Import	2,477,031	563,718	2,471,610	190,559
	- Export	253,031	397,074	1,398,982	20,171
No. of Electronic Declarations	- Import	2,477,031	563,176	2,471,221	190,559
	- Export	253,031	396,563	1,398,667	20,171
Electronic Declarations Rate	- Import	100%	100%	100%	100%
	- Export	100%	100%	100%	100%
No. of authorities that issue import or export permit		7	30	16	6
No. of authorities connected to Customs Single Window System		9	n.a.	36	32
Customs duties in tax revenue (%)		n.a.	0.9	n.a.	7.4
Revenue collected by Customs in tax revenue (%)		n.a.	8.6	n.a.	32.7
	- Customs duties (%)	100.0	10.1	57.7	22.6
	- General Consumption taxes (%)	0.0	75.8	40.0	33.8
	- Special Consumption taxes (%)	0.0	14.1	1.3	20.9
	- Taxes on exporting goods (%)	0.0	0.0	46.6	0.0
	- Other tax (%)	0.0	0.0	0.1	22.8

		Saint Lucia	Samoa	Sao Tome and Principe	Saudi Arabia
Name of Head of Customs Administration		Mr. Andy FERNELON	Ms. Avalisa Sina VIALI-FAUTUA'ALI	Ms. Leopoldina Jesus FERNANDES	Mr. Ahmed A. ALHAKBANI
Title of Head of Customs Administration		Comptroller of Customs	Chief Executive Officer	Director General of Customs	Director General of Customs
Name of Customs Administration		Customs Department, Ministry of Finance	Customs Service, Ministry for Revenue	General Directorate of Customs, Ministries of Finance Trade and Blue Economy	Saudi Customs, Ministry of Finance
Type of Organization		Ministry Department	Revenue Authority	Ministry Department	Ministry Department
Customs Website Address		www.customs.gov.lc	www.revenue.gov.ws	www.alfandegas.st	www.customs.gov.sa
Number of Customs staff (approximate)		244	137	54	14,376
Year of WCO Accession		2005	2001	2009	1973
Key WCO Instrument		SAFE	RKC; SAFE	HS; RKC	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	ASYCUDA World	ASYCUDA World	Nebras
No. of Declarations	- Import	n.a.	19,820	12,495	1,878,607
	- Export	n.a.	2,948	619	830,073
No. of Electronic Declarations	- Import	n.a.	19,820	12,495	1,878,607
	- Export	n.a.	2,948	619	830,073
Electronic Declarations Rate	- Import	n.a.	100%	100%	100%
	- Export	n.a.	100%	100%	100%
No. of authorities that issue import or export permit		n.a.	13	8	57
No. of authorities connected to Customs Single Window System		n.a.	n.a.	13	34
Customs duties in tax revenue (%)		n.a.	11.0	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		n.a.	53.7	n.a.	n.a.
	- Customs duties (%)	n.a.	20.5	98.3	100.0
	- General Consumption taxes (%)	n.a.	55.4	0.0	0.0
	- Special Consumption taxes (%)	n.a.	24.1	0.0	0.0
	- Taxes on exporting goods (%)	n.a.	0.0	0.0	0.0
	- Other tax (%)	n.a.	0.0	0.0	0.0

		Senegal	Serbia	Seychelles	Sierra Leone
Name of Head of Customs Administration		M. Papa Ousmane GUEYE	Mr. Miloš TOMIĆ	Ms. Georgette PILLAY	Mr. Haja I. KALLAH-KAMARA
Title of Head of Customs Administration		Directeur Général des Douanes	Acting Director General	Commissioner	Commissioner
Name of Customs Administration		Direction Générale des Douanes, Ministère de l'Economie, des Finances et du Plan	Customs Administration	Revenue Commission	National Revenue Authority
Type of Organization		Customs Agency	Customs Agency	Revenue Authority	Revenue Authority
Customs Website Address		www.douanes.sn	www.carina.rs	www.src.gov.sc	www.nra.gov.sl/nra
Number of Customs staff (approximate)		1,521	2,407	126	146
Year of WCO Accession		1976	2001	2000	1975
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE		HS; RKC; SAFE
Name of automated clearance system		GAINDE (Gestion automatisée des Informations douanières et des échanges)	ISCS (Information System of Customs Services)	ASYCUDA World	ASYCUDA ++
No. of Declarations	- Import	144,838	1,046,378	n.a.	n.a.
	- Export	56,175	671,570	n.a.	n.a.
No. of Electronic Declarations	- Import	144,838	1,044,977	n.a.	n.a.
	- Export	56,175	669,772	n.a.	n.a.
Electronic Declarations Rate	- Import	100%	99.9%	n.a.	n.a.
	- Export	100%	99.7%	n.a.	n.a.
No. of authorities that issue import or export permit		n.a.	12	n.a.	n.a.
No. of authorities connected to Customs Single Window System		n.a.	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		13.1	3.5	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		32.8	47.1	n.a.	n.a.
	- Customs duties (%)	39.9	7.5	n.a.	n.a.
	- General Consumption taxes (%)	60.1	64.7	n.a.	n.a.
	- Special Consumption taxes (%)	0.0	27.6	n.a.	n.a.
	- Taxes on exporting goods (%)	0.0	0.0	n.a.	n.a.
	- Other tax (%)	0.0	0.2	n.a.	n.a.

		Singapore	Slovakia	Slovenia	Somalia
Name of Head of Customs Administration		Mr. HO Chee Pong	Mr. František IMRECZE	Mr. Stanislav MIKUŽ	Mr. Mohamed Haji MOHAMUD
Title of Head of Customs Administration		Director General	President	Director of Customs Department	Director of Customs
Name of Customs Administration		Singapore Customs	Financial Administration of Slovak Republic	Customs Department, Financial Administration of the Republic of Slovenia	Ministry of Finance and Planning
Type of Organization		Customs Agency	Revenue Authority	Revenue Authority	Ministry Department
Customs Website Address		www.customs.gov.sg	www.financnasprava.sk	www.fu.gov.si	n.a.
Number of Customs staff (approximate)		1,031	3,015	507	760
Year of WCO Accession		1975	1993	1992	2012
Key WCO Instrument		HS; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	SAFE
Name of automated clearance system		TradeNet	ECS (Export Control System); ISST (Integrated System for Tariff Administration)	SIAIS (Slovenian Automated Import System); SIAES/ECS (Export System)	n.a.
No. of Declarations	- Import	5,192,742	276,382	316,663	n.a.
	- Export	3,575,335	360,281	362,552	n.a.
No. of Electronic Declarations	- Import	5,192,742	11,001	316,663	n.a.
	- Export	3,575,335	359,888	362,552	n.a.
Electronic Declarations Rate	- Import	100%	4.0%	100%	n.a.
	- Export	100%	100%	100%	n.a.
No. of authorities that issue import or export permit		11	11	17	n.a.
No. of authorities connected to Customs Single Window System		11	n.a.	1	n.a.
Customs duties in tax revenue (%)		0.0	0.3	1.0	n.a.
Revenue collected by Customs in tax revenue (%)		14.8	42.5	26.7	n.a.
	- Customs duties (%)	0.1	0.6	3.6	n.a.
	- General Consumption taxes (%)	65.7	53.2	21.8	n.a.
	- Special Consumption taxes (%)	34.2	46.1	0.2	n.a.
	- Taxes on exporting goods (%)	0.0	0.0	0.0	n.a.
	- Other tax (%)	34.2	0.0	0.2	n.a.

		South Africa	South Sudan	Spain	Sri Lanka
Name of Head of Customs Administration		Mr. Jed MICHALETOS	Mr. Akok NOON AKOK	Ms. M <sup>a</sup> Pilar JURADO BORREGO	Mr. W.A. Chulananda PERERA
Title of Head of Customs Administration		Chief Officer: Customs & Excise	Director General	Director of the Department of Customs and Excise	Director General of Customs
Name of Customs Administration		South African Revenue Service – Customs & Excise	South Sudan Customs Service	Department of Customs and Excise, State Tax Administration Agency	Customs Department, Ministry of Finance
Type of Organization		Revenue Authority	Ministry Department	Revenue Authority	Ministry Department
Customs Website Address		www.sars.gov.za	www.ss-cs.org	www.agenciatributaria.es	www.customs.gov.lk
Number of Customs staff (approximate)		2,559	1,400	3,698	2,013
Year of WCO Accession		1964	2013	1952	1967
Key WCO Instrument		HS; RKC; SAFE	SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		Integrated Customs Business Solutions	SSCSMS	Sistema EDI (Sistema de Intercambio electrónico de datos)	ASYCUDA World
No. of Declarations	- Import	3,064,461	n.a.	7,520,905	n.a.
	- Export	6,640,016	n.a.	8,879,108	n.a.
No. of Electronic Declarations	- Import	1,702,517	n.a.	3,836,281	n.a.
	- Export	3,464,622	n.a.	4,470,806	n.a.
Electronic Declarations Rate	- Import	55.6%	n.a.	51.0%	n.a.
	- Export	52.2%	n.a.	50.4%	n.a.
No. of authorities that issue import or export permit		15	n.a.	4	n.a.
No. of authorities connected to Customs Single Window System		1	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		4.3	n.a.	1.0	n.a.
Revenue collected by Customs in tax revenue (%)		18.8	n.a.	19.9	n.a.
	- Customs duties (%)	22.9	n.a.	5.0	n.a.
	- General Consumption taxes (%)	74.7	n.a.	36.9	n.a.
	- Special Consumption taxes (%)	2.0	n.a.	0.1	n.a.
	- Taxes on exporting goods (%)	0.1	n.a.	0.0	n.a.
	- Other tax (%)	0.0	n.a.	0.0	n.a.

		Sudan	Swaziland	Sweden	Switzerland
Name of Head of Customs Administration		Mr. A.A. ALGHASEM ALMONTASSER	Mrs. Gugu MAHLINZA	Ms. Therese MATTSSON	Mr. Christian BOCK
Title of Head of Customs Administration		Head of Customs Authority	Commissioner of Customs and Excise	Director General of Customs	Director General of Customs
Name of Customs Administration		Sudan Customs Authority, Ministry of Finance/Interior	Swaziland Revenue Authority	Swedish Customs	Federal Customs Administration, Federal Department of Finance
Type of Organization		Customs Agency	Revenue Authority	Customs Agency	Ministry Department
Customs Website Address		www.customs.gov.sd	www.sra.org.sz	www.tullverket.se	www.ezv.admin.ch
Number of Customs staff (approximate)		8,585	225	2,032	2,341
Year of WCO Accession		1960	1981	1952	1952
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC; SAFE	HS; RKC
Name of automated clearance system		ASYCUDA World	ASYCUDA World	TESS (Tullverkets Elektroniska Systemstöd)	E-DEC
No. of Declarations	- Import	n.a.	1,426,760	3,428,573	18,413,525
	- Export	n.a.	122,714	3,229,728	6,749,130
No. of Electronic Declarations	- Import	n.a.	1,426,760	3,409,715	18,413,525
	- Export	n.a.	122,714	3,228,759	6,749,130
Electronic Declarations Rate	- Import	n.a.	100%	99.4%	100%
	- Export	n.a.	100%	100%	100%
No. of authorities that issue import or export permit		n.a.	9	11	25
No. of authorities connected to Customs Single Window System		n.a.	3	4	4
Customs duties in tax revenue (%)		n.a.	2.8	0.5	1.8
Revenue collected by Customs in tax revenue (%)		n.a.	14.5	0.6	35.2
	- Customs duties (%)	n.a.	19.1	88.1	5.2
	- General Consumption taxes (%)	n.a.	71.6	9.3	46.2
	- Special Consumption taxes (%)	n.a.	6.6	2.5	33.5
	- Taxes on exporting goods (%)	n.a.	0.0	0.0	0.0
	- Other tax (%)	n.a.	2.7	0.0	13.7



		Syrian Arab Republic	Tajikistan	Tanzania	Thailand
Name of Head of Customs Administration		Mr. Fawaz Asaad ASAAD	Mr. Abdufatoh GOIB	Mr. Jocktan Kyamuhanga	Mr. Kulit SOMBATSIRI
Title of Head of Customs Administration		Director General of Customs	Head of the Customs Service	Commissioner for Customs and Excise	Director-General of Customs
Name of Customs Administration		General Directorate of Customs	Customs Service under the Government of the Republic of Tajikistan (CSGRT)	Customs Department, Tanzania Revenue Authority	Thai Customs Department, Ministry of Finance
Type of Organization		Ministry Department	Customs Agency	Revenue Authority	Ministry Department
Customs Website Address		www.customs.gov.sy	www.customs.tj	www.tra.go.tz	www.customs.go.th
Number of Customs staff (approximate)		1,388	1,108	1,349	6,247
Year of WCO Accession		1959	1997	1964	1972
Key WCO Instrument		HS; RKC	HS; SAFE	HS; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	UAIS (Unified Automated Information System)	TANCIS (Tanzania Customs Integrated System)	TCES (Thai Customs Electronic System)
No. of Declarations	- Import	38,518	41,463	n.a.	7,034,362
	- Export	25,578	8,453	n.a.	8,066,733
No. of Electronic Declarations	- Import	38,518	41,463	n.a.	3,518,669
	- Export	25,578	8,453	n.a.	4,069,528
Electronic Declarations Rate	- Import	100%	100%	n.a.	50.0%
	- Export	100%	100%	n.a.	50.4%
No. of authorities that issue import or export permit		n.a.	21	n.a.	31
No. of authorities connected to Customs Single Window System		n.a.	9	n.a.	28
Customs duties in tax revenue (%)		n.a.	n.a.	n.a.	4.6
Revenue collected by Customs in tax revenue (%)		n.a.	n.a.	n.a.	21.5
	- Customs duties (%)	n.a.	n.a.	n.a.	21.2
	- General Consumption taxes (%)	n.a.	n.a.	n.a.	53.0
	- Special Consumption taxes (%)	n.a.	n.a.	n.a.	18.0
	- Taxes on exporting goods (%)	n.a.	n.a.	n.a.	0.0
	- Other tax (%)	n.a.	n.a.	n.a.	0.0

		The Former Yugoslav Republic of Macedonia	Timor-Leste	Togo	Tonga
Name of Head of Customs Administration		Ms. Natasa Radeska KRSTEVSKA	Mr. José António Fátima ABILIO	M. Sévon-Tépé Kodjo ADEDZE	Mr. Kelemete VAHE
Title of Head of Customs Administration		Director General of Customs Administration	Director General for Customs	Commissaire des Douanes et Droits Indirects	Deputy Chief Executive Officer-Customs
Name of Customs Administration		Customs Administration of the Republic of Macedonia	Customs Directorate General, Ministry of Finance	Commissariat des Douanes et Droits Indirects, Office Togolais des Recettes (OTR)	Customs Department, Ministry of Revenue and Customs
Type of Organization		Customs Agency	Ministry Department	Revenue Authority	Ministry Department
Customs Website Address		<a href="http://www.customs.gov.mk">www.customs.gov.mk</a>	<a href="http://www.mof.gov.tl/customs">www.mof.gov.tl/customs</a>	<a href="http://www.otr.tg/index.php">www.otr.tg/index.php</a>	<a href="http://www.revenue.gov.to">www.revenue.gov.to</a>
Number of Customs staff (approximate)		1,132	226	748	88
Year of WCO Accession		1994	2003	1990	2005
Key WCO Instrument		HS; RKC; SAFE		HS; RKC; SAFE	SAFE
Name of automated clearance system		ASYCUDA ++	ASYCUDA World	ASYCUDA World	CMS (Customs Management System)
No. of Declarations	- Import	463,677	21,847	85,192	26,397
	- Export	236,226	924	20,940	3,260
No. of Electronic Declarations	- Import	463,677	21,847	79,320	26,397
	- Export	236,226	924	20,506	3,260
Electronic Declarations Rate	- Import	100%	100%	93.1%	100%
	- Export	100%	100%	97.9%	100%
No. of authorities that issue import or export permit		17	4	9	2
No. of authorities connected to Customs Single Window System		11	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		4.8	n.a.	20.3	6.4
Revenue collected by Customs in tax revenue (%)		72.9	n.a.	55.2	48.9
	- Customs duties (%)	6.5	83.5	36.8	13.1
	- General Consumption taxes (%)	57.7	16.5	53.6	48.3
	- Special Consumption taxes (%)	14.0	0.0	5.5	38.5
	- Taxes on exporting goods (%)	0.0	0.0	0.9	0.0
	- Other tax (%)	0.9	0.0	1.5	0.0

		Trinidad and Tobago	Tunisia	Turkey	Turkmenistan
Name of Head of Customs Administration		Mr. Glen SINGH	M. Adel Ben HESSEN	Mr. Cenap AŞCI	Mr. Dovrangeldi BAYRAMOV
Title of Head of Customs Administration		Comptroller of Customs and Excise Division	Directeur Général	Undersecretary	Chairman
Name of Customs Administration		Customs and Excise Division, Ministry of Finance	Direction Générale des Douanes, Ministère des Finances	Ministry of Customs and Trade	State Customs Service
Type of Organization		Ministry Department	Ministry Department	Ministry Department	Customs Agency
Customs Website Address		www.customs.gov.tt	www.douane.gov.tn	www.gtb.gov.tr	www.customs.gov.tm
Number of Customs staff (approximate)		535	7,648	16,335	n.a.
Year of WCO Accession		1973	1966	1952	1993
Key WCO Instrument		SAFE	HS; SAFE	HS; RKC; SAFE	
Name of automated clearance system		Customs Border Control System (CBCS); ASYCUDA World	SINDA (Système D'Information Douanier Automatisé)	BİLGE (Computerized Customs Automation System)	n.a.
No. of Declarations	- Import	387,467	910,939	2,373,530	n.a.
	- Export	131,769	340,660	3,391,633	n.a.
No. of Electronic Declarations	- Import	242,938	910,939	2,373,530	n.a.
	- Export	74,829	340,660	3,391,633	n.a.
Electronic Declarations Rate	- Import	62.7%	100%	100%	n.a.
	- Export	56.8%	100%	100%	n.a.
No. of authorities that issue import or export permit		5	10	21	n.a.
No. of authorities connected to Customs Single Window System		5	6	21	n.a.
Customs duties in tax revenue (%)		n.a.	3.5	1.3	n.a.
Revenue collected by Customs in tax revenue (%)		n.a.	26.5	18.5	n.a.
	- Customs duties (%)	38.5	13.2	7.1	n.a.
	- General Consumption taxes (%)	55.4	54.5	82.1	n.a.
	- Special Consumption taxes (%)	5.7	24.8	5.3	n.a.
	- Taxes on exporting goods (%)	0.0	0.1	0.2	n.a.
	- Other tax (%)	0.4	3.0	5.3	n.a.

		Uganda	Ukraine	Union of Myanmar (Republic of the)	United Arab Emirates
Name of Head of Customs Administration		Mr. Dicksons Collins KATESHUMBWA	Mr. Myroslav PRODAN	Mr. Kyaw HTIN	Mr. Ali Mohammed Bin Soubih ALKAABI
Title of Head of Customs Administration		Commissioner Customs	Head of the State Fiscal Service	Director General of Customs	Commissioner of Customs
Name of Customs Administration		Customs Department, Uganda Revenue Authority	The State Fiscal Service	Myanmar Customs Department, Ministry of Planning and Finance	Federal Customs Authority
Type of Organization		Revenue Authority	Revenue Authority	Ministry Department	Customs Agency
Customs Website Address		www.ura.go.ug	www.sfs.gov.ua	www.myanmarcustoms.gov.mm	www.customs.ae
Number of Customs staff (approximate)		886	11,065	3,171	5,303
Year of WCO Accession		1964	1992	1991	1979
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	Inspector – 2006	Myanmar Automated Cargo Clearance System	Dhabi; Mirsal 2
No. of Declarations	- Import	260,128	n.a.	n.a.	n.a.
	- Export	122,004	n.a.	n.a.	n.a.
No. of Electronic Declarations	- Import	260,128	n.a.	n.a.	n.a.
	- Export	122,004	n.a.	n.a.	n.a.
Electronic Declarations Rate	- Import	100%	n.a.	n.a.	n.a.
	- Export	100%	n.a.	n.a.	n.a.
No. of authorities that issue import or export permit		8	n.a.	n.a.	n.a.
No. of authorities connected to Customs Single Window System		4	n.a.	n.a.	n.a.
Customs duties in tax revenue (%)		43.1	n.a.	n.a.	n.a.
Revenue collected by Customs in tax revenue (%)		75.6	n.a.	n.a.	n.a.
	- Customs duties (%)	57.0	n.a.	n.a.	n.a.
	- General Consumption taxes (%)	23.0	n.a.	n.a.	n.a.
	- Special Consumption taxes (%)	16.4	n.a.	n.a.	n.a.
	- Taxes on exporting goods (%)	0.0	n.a.	n.a.	n.a.
	- Other tax (%)	3.6	n.a.	n.a.	n.a.

		United Kingdom	United States	Uruguay	Uzbekistan
Name of Head of Customs Administration		Mr. William WILLIAMSON	Mr. Kevin K. McALEENAN (Acting)	Mr. Enrique CANON PEDRAGOSA	Mr. M. TOKHIRIY
Title of Head of Customs Administration		Director of Customs	Commissioner	Director General of Customs	Chairman
Name of Customs Administration		Her Majesty's Revenue and Customs (HMRC)	U.S. Customs and Border Protection	National Customs Directorate, Ministry of Economy and Finance	State Customs Committee
Type of Organization		Revenue Authority	Border Protection Service	Customs Agency	Customs Agency
Customs Website Address		www.hmrc.gov.uk	www.cbp.gov	www.aduanas.gub.uy	www.customs.gov.uz
Number of Customs staff (approximate)		5,000	42,439	844	4,000
Year of WCO Accession		1952	1970	1977	1992
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE	HS; SAFE	HS; SAFE
Name of automated clearance system		Customs Handling of Import, Export and Freight (CHIEF)	Automated Commercial Environment	Sistema LUCIA y VUCE	UAIS (Unified Automated Information System)
No. of Declarations	- Import	70,515,854	32,551,606	211,100	n.a.
	- Export	6,546,613	18,881,365	72,832	n.a.
No. of Electronic Declarations	- Import	70,515,854	32,046,746	211,100	n.a.
	- Export	6,546,613	18,881,365	72,832	n.a.
Electronic Declarations Rate	- Import	100%	98.4%	100%	n.a.
	- Export	100%	100%	100%	n.a.
No. of authorities that issue import or export permit		35	18	31	n.a.
No. of authorities connected to Customs Single Window System		3	17	17	n.a.
Customs duties in tax revenue (%)		0.7	1.0	2.8	n.a.
Revenue collected by Customs in tax revenue (%)		7.7	1.1	25.4	n.a.
	- Customs duties (%)	9.0	91.1	10.9	n.a.
	- General Consumption taxes (%)	69.9	0.0	71.1	n.a.
	- Special Consumption taxes (%)	21.1	8.8	7.8	n.a.
	- Taxes on exporting goods (%)	0.0	0.0	2.5	n.a.
	- Other tax (%)	0.0	0.1	6.9	n.a.

		Vanuatu	Venezuela	Vietnam	Yemen
Name of Head of Customs Administration		Mr. Benjamin MALAS	Mr. José David CABELLO RONDON	Mr. NGUYEN Ngoc Tuc	Mr. Salim Saleh BINBURIK
Title of Head of Customs Administration		Director of Customs and Inland Revenue	National Superintendent of Customs	Director General of Customs	Chairman
Name of Customs Administration		Department of Customs and Inland Revenue, Ministry of Finance and Economic Management	Integrated National Customs and Tax Administration Service	General Department of Vietnam Customs, Ministry of Finance	Yemen Customs Authority
Type of Organization		Ministry Department	Revenue Authority	Ministry Department	Customs Agency
Customs Website Address		customsinlandrevenue.gov.vu	www.seniat.gob.ve	www.customs.gov.vn	www.customs.gov.ye
Number of Customs staff (approximate)		82	2,593	10,092	2,235
Year of WCO Accession		2009	1996	1993	1993
Key WCO Instrument		SAFE	HS; SAFE	HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	ASYCUDA World	VNACCS; VCIS	ASYCUDA ++
No. of Declarations	- Import	18,015	n.a.	5,258,146	n.a.
	- Export	2,005	n.a.	4,759,439	n.a.
No. of Electronic Declarations	- Import	18,015	n.a.	5,043,767	n.a.
	- Export	2,005	n.a.	4,691,465	n.a.
Electronic Declarations Rate	- Import	100%	n.a.	95.9%	n.a.
	- Export	100%	n.a.	98.6%	n.a.
No. of authorities that issue import or export permit		14	n.a.	11	n.a.
No. of authorities connected to Customs Single Window System		n.a.	n.a.	11	n.a.
Customs duties in tax revenue (%)		18.1	n.a.	6.7	n.a.
Revenue collected by Customs in tax revenue (%)		51.0	n.a.	24.7	n.a.
	- Customs duties (%)	35.4	n.a.	27.2	n.a.
	- General Consumption taxes (%)	38.4	n.a.	8.0	n.a.
	- Special Consumption taxes (%)	24.0	n.a.	64.7	n.a.
	- Taxes on exporting goods (%)	0.1	n.a.	2.3	n.a.
	- Other tax (%)	2.2	n.a.	0.0	n.a.

		Zambia	Zimbabwe
Name of Head of Customs Administration		Ms. Nkanga SHIMWANDWE	Mr. Adrian P. SWARRES
Title of Head of Customs Administration		Commissioner Customs	Commissioner Customs & Excise
Name of Customs Administration		Customs Services Division, Zambia Revenue Authority	Customs & Excise Division, Zimbabwe Revenue Authority
Type of Organization		Revenue Authority	Revenue Authority
Customs Website Address		www.zra.org.zm	www.zimra.co.zw
Number of Customs staff (approximate)		562	717
Year of WCO Accession		1978	1981
Key WCO Instrument		HS; RKC; SAFE	HS; RKC; SAFE
Name of automated clearance system		ASYCUDA World	ASYCUDA World
No. of Declarations	- Import	232,807	416,492
	- Export	145,393	51,591
No. of Electronic Declarations	- Import	232,807	416,337
	- Export	145,393	51,591
Electronic Declarations Rate	- Import	100%	100%
	- Export	100%	100%
No. of authorities that issue import or export permit		11	5
No. of authorities connected to Customs Single Window System		1	n.a.
Customs duties in tax revenue (%)		5.3	7.9
Revenue collected by Customs in tax revenue (%)		29.6	38.0
	- Customs duties (%)	18.0	20.8
	- General Consumption taxes (%)	67.6	27.2
	- Special Consumption taxes (%)	14.1	48.6
	- Taxes on exporting goods (%)	0.3	0.0
	- Other tax (%)	0.0	2.7

## Explanatory notes

## ① "Type of Organization":

"Ministry Department" indicates that the Customs administration is a department, bureau, or division within a Ministry, such as the Ministry of Finance or the Ministry of the Interior.

"Customs Agency" indicates that the Customs administration is an autonomous Ministry or committee, or an independent agency, even if affiliated to a Ministry.

"Revenue Authority" indicates that the Customs administration is a pillar of an agency in which Customs and Tax authorities are integrated.

"Border Protection Service" indicates that the Customs administration is responsible for immigration service, such as visa verification at borders, in addition to the Customs portfolio.

## ② The "Number of Declarations" includes both paper-based and electronic declarations which were processed by a Customs Administration throughout 2016.

The "Electronic Declarations Rate" was calculated by dividing the "Number of Electronic Declarations" by the "Number of Declarations."

## ③ "Customs duties in tax revenue" was calculated by dividing Customs duties, such as import and export duties, by the total tax revenue collected by government.

"Revenue collected by Customs in tax revenue" was calculated by dividing the total tax revenue collected by Customs by the total tax revenue collected by government.

The proportion of "Customs duties" in tax revenue of Customs was calculated by dividing Customs duties, such as import duties and export duties, by the total tax revenue collected by Customs.

The proportion of "General Consumption taxes", such as VAT and sales tax, in tax revenue of Customs was calculated by dividing general consumption taxes by the total tax revenue collected by Customs.

The proportion of "Special Consumption taxes", such as excise, in tax revenue of Customs, was calculated by dividing special consumption taxes by the total tax revenue collected by Customs.

The proportion of "Taxes on exporting goods" in tax revenue of Customs was calculated by dividing the sum of export duties and taxes on export by the total tax revenue collected by Customs.

The proportion "Other tax", such as stamp duty or road tax, in tax revenue of Customs was calculated by dividing the sum of other taxes collected by Customs by the total tax revenue collected by Customs.

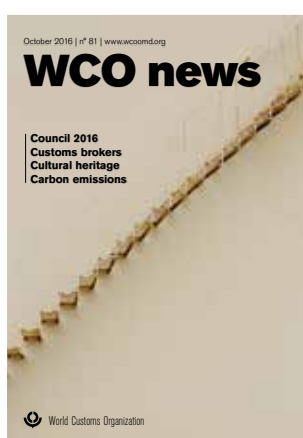
Fees and other charges unrelated to import or export of goods are excluded from "Other tax".

All the above fiscal information is based on the amount of revenue collected by Customs throughout FY 2016.



## WCO News and Upcoming Events

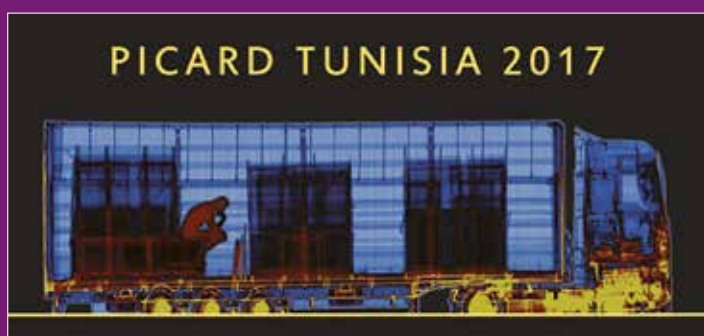
The WCO's mainstay publication is published on a triannual basis and includes articles and features on key topics relevant for Customs and the international trade community.



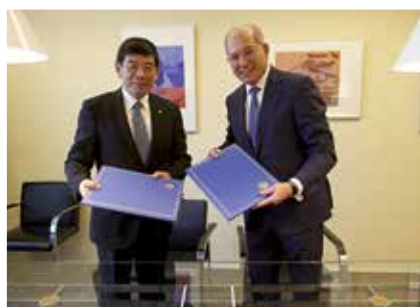
### Upcoming Events

The 12<sup>th</sup> edition of the WCO's PICARD Conference will take place in Hammamet, Tunisia, from 26 to 28 September 2017. The PICARD Conference provides a platform for academics, policymakers, and Customs representatives from around the world to present their research, interact, and discuss vital policy issues that impact Customs and international trade.

The 6<sup>th</sup> edition of the WCO's Technology & Innovation Forum will take place from 31 October to 2 November 2017 in Tokyo, Japan. Data analytics; blockchains; cryptocurrencies; artificial intelligence; robotic and autonomous systems; and the Internet of Things will be among the technologies and concepts presented during the Conference.



# Stakeholder Partnerships



Collaboration and cooperation are fundamental to the success of the WCO. The Organization proactively engages and collaborates with institutions around the world. A further 8 Memoranda of Understanding (MOUs) or Agreements were signed in the period 2016-2017, further enhancing Customs cooperation throughout the world.

Month	Type	Organization	Place of Signing	Terms of Reference
July	MOU	Smithsonian Institution	WCO	To promote cooperation with cultural institutions in the fight against the illicit trafficking of cultural objects.
July	MOU	Russian Federation	WCO	Establishment of a new Regional Centre of Best Practices.
July	MOU	Ukraine	WCO	Establishment of a Regional Dog Training Centre in the city of Khmelnytskyi.
October	MOU	Russian Federation	Moscow	Establishment of a Regional Customs Laboratory in Moscow.
November	Agreement	International Criminal Police Organization (INTERPOL)	WCO	To improve international cooperation to combat the trafficking in stolen motor vehicles.
December	MOU	United Nations Office for Disarmament Affairs (UNODA)	WCO	To formalize existing co-operation regarding small arms and light weapons (SALW).
January	MOU	Organisation for the Prohibition of Chemical Weapons (OPCW)	The Hague	To enhance international efforts to combat the illicit trafficking of chemicals.
July	MOU	IMF	WCO	To strengthen the partnership between the WCO and the IMF on issues of mutual interest.

# Abbreviations

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<b>AEO</b>	Authorized Economic Operator
<b>CBM</b>	Co-ordinated Border Management
<b>CBD</b>	Capacity Building Directorate
<b>CCC</b>	Customs Co-operation Council
<b>CEN</b>	Customs Enforcement Network
<b>C&amp;F</b>	Compliance and Facilitation Directorate
<b>HS</b>	Harmonized Commodity Description and Coding System of tariff nomenclature
<b>PCA</b>	Post-Clearance Audit
<b>RILO</b>	Regional Intelligence Liaison Office
<b>RCL</b>	Regional Customs Laboratory
<b>RKC</b>	Revised Kyoto Convention
<b>ROCB</b>	Regional Office for Capacity Building
<b>RU</b>	Research Unit
<b>RDTC</b>	Regional Dog Training Centre
<b>RTC</b>	Regional Training Centre
<b>SAFE Framework</b>	Framework of Standards to Secure and Facilitate Global Trade
<b>TFA</b>	Trade Facilitation Agreement
<b>T&amp;TA</b>	Tariff and Trade Affairs Directorate
<b>WCO</b>	World Customs Organization



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