

## **TURKEY - GREECE**

ÇEŞME - LAVRION

Ferry Services





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#### WE HAVE BEEN EXPECTED FOR YEARS

After the negotiations between the delegations that have been going on for years between the two countries and after the consensus on the opening of this line at the Prime Ministries level, the ferry project is finally implemented.

#### SEA BRIDGE ESTABLISHED BETWEEN TURKEY and GREECE

Passenger transport to /from Greek islands has been carried out with small boats that have not exceeded 500 Gross ton for many years, But now, for the first time, both countries's main lands will be connected with a sea bridge by a large ferry.

## CONTRIBUTION TO SOCIAL, POLITICAL AND COMMERCIAL DEVELOPMENT BETWEEN 2 COUNTRIES

This ferry line, which will undoubtedly contribute to the increase of the tourism and trade volume between the two countries, will also play a major role in the development of the surrounding provinces/

#### CONTRIBUTION TO TURKISH CITIZENS LIVING IN EUROPE

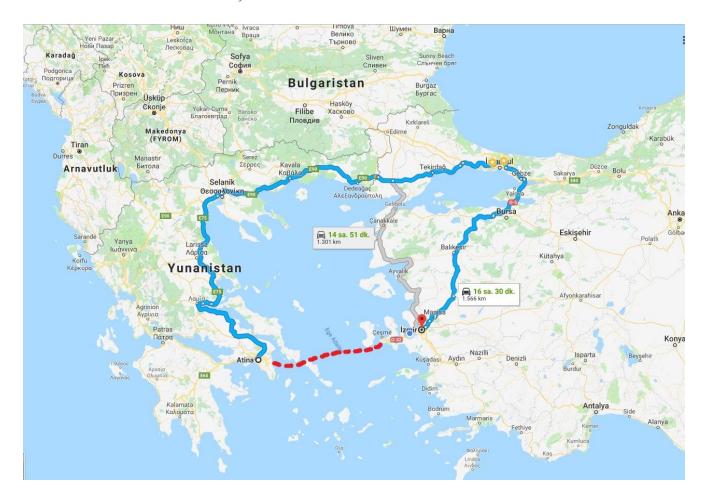
In particular holiday leave period, our compatriots living in Europe who travel by their cars will not suffer anymore from congestion occuring in KAPIKULE and IPSALA border crossing. They will have a much more secure trip and will arrive Turkey in a shorter time.

## NOW, EUROPE IS MUCH CLOSER

Following a 7-hour journey with our ship, Athens has a scheduled ferry service to the ports of Bari, Brindisi, Ancona and Venice every day from Patras Port of Greece following the arrival of the port of Lavrion. Patras Bari 17 Hours and Patras Ancona 23 Hours Igoumenitsa Bari 10 Hours Igoumenitsa Ancona 17 hours



## FROM CESME TO ATHENS IS ONLY 7 HOURS



#### TIR TRANSPORT AND TRANSIT DURATION

There will be an alternative route to Logistic companies Who are loading their truck trailers to RORO Ships without driver for Trieste Port from Istanbul and Çeşme. Moreover, the transit time of 3.5 days with RORO will be reduced to 1.5 days in this way. Trucks, especially from Central, Western, Eastern and Southeastern Anatolia, will be able to save approximately 1,600 km. This will contribute significantly to fuel savings and especially to Istanbul traffic.

#### FREE SHUTTLE

Passengers wishing to travel without vehicles to/from Bodrum and Kusadasi, a free shuttle will be provided to Cesme Port and the same service will be provided to the passengers to/from Patras for Port of Lavrion

## PEDESTRIAN, or WITH YOUR BIKE, MOTORCYCLE and CAR TO EUROPE

Traveling around Europe with your car or pedestrians without thinking about the weight of the baggage problem, like in airline companies, is no longer a DREAM.

#### **ROUTE MAP**



## **iZMİR (Çeşme Port)**

Historically **Smyrna**, city in western <u>Turkey</u>. The country's third largest city and one of its largest ports, İzmir lies at the head of the sheltered Gulf of İzmir on the deeply indented coast of the <u>Aegean Sea</u>. The city's landmarks include the partly excavated remains of its <u>agora</u> and the ancient aqueducts of Kızılçullu. The archaeological museum has a fine collection of local antiquities. Situated near such famous ancient sites as Ephesus and Pergamum and numerous holiday resorts, İzmir has a growing tourist trade...

## ATHENS (Lavrion Port)

A Classical city at heart, this blend of modern life and ancient culture is a fabulous mix. Nestled in the hub of the modern city streets rest architectural wonders, from the Parthenon to the Acropolis a must for any traveller in Greece. Kick of your shoes in the evening for a blend of traditional Greek food and entertainment, to live music bars, shopping and theatre. This lovely city is a must.

#### **PRICES**

## FARES - ÇEŞME- LAVRION 2019 Euros

Cabin Category		Middle Season		<u>High Season</u>		
Code	Description	one way	return	one way	return	
DECK	Deck	74	59	89	71	
ATS	Aircraft-type seats	86	69	101	81	
AB4	4 bed inside cabin	139	111	174	139	
AB3	3 bed inside cabin	152	121	214	171	
AB2	2 bed inside cabin	213	170	251	201	
AA4	4 bed outside cabin	173	138	203	162	
А3	3 bed outside cabin	209	167	248	198	
AA2/A2	2 bed outside cabin	235	188	291	232	
LUX <sup>(2)</sup>	2 bed outside cabin	341	272	396	316	
Vehicle	Vehicle Category		Middle Season		High Season	
Descripti	Description		return	one way	return	
1	Cars, Vehicles or trailers up to 6m LONG & 2m HIGH	90	72	110	88	
2	Cars with roof box over 2m high	159	127	199	159	
3	Vehicles or trailers up to 6m LONG & OVER 2m HIGH	163	130	205	164	
4	Vehicles or trailers 6.01m to 8m LONG	234	187	278	222	
5	Vehicles or trailers over 8.01m LONG	325	260	376	301	
6	Trailers up to 2.50m LONG & 2m HIGH*	67	53	81	65	
7	Campers / Caravans / Trailers up to 6m LONG	193	154	243	194	
8	Campers / Caravans / Trailers 6.01m TO 8m LONG	277	221	328	262	
9	Campers / Caravans / Trailers over 8.01m	385	308	445	356	
10	Motorcycles**	42	33	49	39	
11	Bicycles	Free	Free	Free	Free	

## <u>HIGH SEASON 01 JUNE- 30 AUGUST</u> MIDDLE SEASON 01 SEPTEMBER – 30 OCTOBER

\*\*\* VOYAGES WILL START ON 02 JUNE 2019 \*\*\*\*

## TIMETABLE

Day	PORT	Departure	Arrival
<b>Every Day</b>	IZMIR (Cesme)	07.00	14.00
<b>Every Day</b>	ATHENS (Lavrion)	18.00	01.00

From/To ÇEŞME (KUŞADASI & BODRUM FREE SHUTTLE)
From/To LAVRION (ATHENS & PATRAS FREE SHUTTLE)

#### **ITALY FERRY CONNECTIONS**



## **Turkey to Italy Ferry Connections**

Everyday our ship will arrive to Lavrion Port at 14.00 Hrs After driving 266 Km, you will be at Patras Port or 523 km to Igoumenitsa Port. From Both ports you can have Italy Ferry connections with Superfast Ferries, Anek Lines or Grimaldi Lines.

## **Italy to Turkey Ferry Connections**

Everyday our ship will depart at 18.00 Hrs from Lavrion Port. All arrivals from Italy to Patras or Igoumenitsa Port will give a direct connection to our ship's departure.

SHIP Accommodations





#### Restaurants

Start the morning with piping hot coffee and a lavish breakfast buffet with made to order omelettes. Lunch is a sumptuous selection that is as endless and varied as your imagination. In addition, there are anytime snacks cooked fresh to order. At **Aegean Sea Ways**, dining is a symphonic fusion of culinary art and warm, personal service that makes every meal an unforgettable experience





### **Duty Free**



#### **Entertainments**

#### Casino





#### **FAQ**

#### What is the earliest time we can board the ship?

Generally, two hours prior to sailing. Please check your tickets. We cannot wait for you, so when arranging your transport, please make sure you allow enough time to reach the Port.

#### What documents are required?

U.K. and all other Citizens from E.U. member States taking voyages originating or ending in E.U. countries, will need a valid passport only. Other Nationalities will require a valid passport and may require a visa. For non E.U. passengers, when choosing your voyage with us, please check and make sure you have suitable Visa to allow you to travel.

#### How about the nights?

At night life aboard really turns on. There's; live entertainment in nightclub and lounges; feature films and parties with all your new friends. Our ship even has a casino. We also try and keep you well entertained and fed with our late night buffet, or try your luck at the Casino!

#### Will I get sick when travelling by Sea?

Very unlikely. The Mediterranean boasts some of the calmest waters in the world. In addition, stabilizers on our ship, advanced availability of accurate weather information, and development of highly effective medications have, for the most part, eliminated the incidence of seasickness – and don't forget, you will be on dry land the same day

#### What is the alcohol policy onboard?

The minimum age for the purchase or consumption of alcohol onboard is 18. Adults cannot obtain drinks for minors, and alcohol in the possession of a minor will be confiscated – this rule is strictly enforced, sorry, but we must be sensible about this!

#### Am I allowed to bring my own beverages on board?

Unfortunately not.

#### What about the kids?

Voyage with us is great for families! We go all out for the children - Programs are broken down by age group, so that your teens aren't stuck with the younger crowd. Our programs start at age 5. Parents love it because they have time for themselves (often more than expected, because even when there are no activities planned, the kids have made new friends and are off somewhere with them having fun).

#### What about minors travelling without parents or legal guardians?

If you are bringing minors onboard they must either be accompanied by both parents/legal guardians, or if the children are in your custody, but you are not the child's parent(s) or currently their legal guardians, you will be required to have a notarized letter from ALL parents/legal guardians that states each child is allowed to travel outside of the country in your custody. If only one parent has sole custody, or if there is only one legal guardian, the appropriate documentation must be provided showing this. If you do have legal custody

of the children and their last names are different than yours, you should also bring the appropriate legal documentation showing that you have custody.

#### Are there any restrictions for pregnant passengers?

Unfortunately we cannot allow you to sail with us if you are over 24-weeks pregnant at the time of sailing and, if you are pregnant we will also ask you for a medical certificate or a letter from your doctor stating your term of pregnancy and the due date. Please also remember to tell us about any medications you require, and especially any pre-existing medical or physical conditions that we should know about, or that might effect your Holiday, or our schedules.

#### How do I pay for my onboard expenses?

For all of your purchases on board from the Shops, Restaurants, Bars and Casino you will be able to pay with your switch, Visa, MasterCard, American Express for the key.

#### Do I need Insurance?

Aegean Sea Way's liability for loss or damage is limited to their Ferry Ticket Contract and our terms and conditions. In addition, Ferry lines impose penalties for cancellations within 75 days of sailing. We strongly recommend that all passengers take out Cancellation and Passenger Protection insurance that offers medical, travel, baggage and personal injury insurance.

#### What's the smoking policy?

Our ships have smoking areas

#### How many can go in one cabin?

Cabins usually hold up to four people.

#### Wheelchairs?

We have special cabins for those passengers with physical disabilities but these are limited, so book them well in advance. Crew members are usually extremely helpful.

#### What if I'm late back to the Ship?

We count everyone on and off the vessel, but we cannot wait for you, when we have a full schedule to keep! We regret WILL SAIL at the departure time, which will be clearly advised when you disembark. If you don't make it back in time, it's YOUR PROBLEM!

Disclaimer of Liability AND all other issues relating to your Voyage with AEGEAN FERRY LINES

PLEASE READ OUR TERMS AND CONDITIONS FULLY. THESE ARE REALLY IMPORTANT, AND IF YOU HAVE ANY QUERIES, PLEASE CHECK WITH US BEFORE YOU BOOK

#### **TERMS & CONDITIONS**

These terms and conditions are between you as the passenger and AEGEAN SEA WAYS ( Dsc Turizm Yatırımları ve Tic Ltd Şti ) A Private Limited Company hereinafter "Aegean Ferry Lines")

If you do not understand anything in this agreement please visit our web site <a href="www.aegeanseaways.com">www.aegeanseaways.com</a> where you can get detailed and updated information.

#### **BOOKING**

The person who makes the Booking must be over 18 years of age and be authorised by any other members of the party to accept the terms of this agreement. On receipt of your Booking we will check the information you provide to establish whether the ferry you wish to book is suitable for you and that we have sufficient accommodation to meet your needs.

If you have ANY special needs, you MUST advise us before you book your voyage. Failure to do this may result in your voyage being cancelled and, where appropriate, your deposit or other payment may be forfeited. All special requests, including special foods are subject to availability. Unless any request has been noted on your confirmation invoice the request may not be met.

Once payment of full payment has cleared we will issue a confirmation e ticket, and a only then a contract will exist between us and the payment you made to secure your reservation will become the payment for your voyage.

This agreement also determines your relationship with our servants, agents, subcontractors and the ship's owners, operators and managers all of whom shall have the benefit of all rights contained in this Agreement. Such parties (including the ship's owner, operators and managers) may in addition have the benefit of further rights of protection and limitation under national and international maritime law or convention.

#### **Cancellation charges**

The following cancellation charges will apply:

Date we receive your written cancellation	Cancellation Fee (as a percentage of the total voyage price)
4 -10 weeks before departure	25% of total ticket price
2 - 4 weeks before departure	50% of total ticket price
1 - 2 weeks before departure	75% of total ticket price
48 hours to 1 weeks before departure	90% of total ticket price
Less than 48 hours before departure	100% of total ticket price

Your tickets are not transferable without our consent but we will always do our best to assist you with this request everyone who travels in place of anyone who was originally due to travel must agree to these booking conditions and any other requirements which apply to the voyage before the change can be finalised. We cannot guarantee availability. If we are unable to accommodate your requests we reserve the right to apply cancellation charges as set out herein. Our administrative cost for making any amendment or change is  $\le 15.00$  per person named on the Booking Form. This amendment charge is subject to a maximum of  $\le 30.00$  Please note that changes are not possible within 2 weeks of departure.

You must bring your ticket, with you to board, as well as evidence that you have full Insurance to cover any aspect of your voyage with Aegean Sea Ways. Your ticket will show the latest time you may board the ship.

Travel to and from the destinations shown is NOT included and it is your responsibility to make your own way to and from the ports of departure. Adequate time must be allowed by you to reach the ship in good time and Aegean Sea Ways cannot be held responsible in any way for late arrival, either by you, when arriving at the Port, or for a late arrival of the vessel to the Port of Disembarkation.

Children under three months of age and women who will be more than 24 weeks pregnant at the conclusion of the voyage are not permitted on board our ferryboat and regretfully we cannot take bookings for such persons. If you do not advise us of these facts we reserve the right to refuse embarkation of the vessel and your payment will be forfeited.

For the safety and comfort of all of our passengers, our staff and the crew, It is your duty to inform us of any special needs which you or any passengers you are booking for have with regard to a physical or other disability (following which we will advise you of the suitability of the ship in these respects) when you book.

When you book and at all times following your booking until you join us you must inform us immediately if you or any member of your party has or acquires any infectious or contagious medical condition and we retain the right to take any such steps that we at our sole discretion deem necessary including cancellation of your voyage, refusal to allow boarding you at any port, or in extreme situations, insist that you leave the ship at the nearest available port.

These rights also apply to circumstances where you or any member of your party in our sole opinion not fit to travel, is likely to or is posing a danger of any sort. No refund of the cost of your voyage will be made in such circumstances.

We reserve the right for ourselves, our servants, agents, subcontractors and the ship's owners, operators and managers to inspect and search all passengers including you and any member of your party, your or their cabin and/or luggage to ensure the safety and security of all other passengers and crew. For this reason you must allow any inspection or search to take place when requested.

All timings are subject to change and we cannot be held responsible for any subsequent liability that arises from any such changes, which may be outside of our control.

**Privacy** - In order to process your booking, we need to collect certain personal details from you. These details will usually include the names and addresses of party members, credit/debit card or other payment details and special requirements such as those relating to any disability or medical condition which may affect the chosen travel arrangements. If we need any other personal details, we will tell you before we obtain them from you. Any details so obtained will not be given to any third parties unless you have consented, unless these are required to be used by us in any aspect of safety or travel which may affect the smooth running of the ship.

We reserve the right to increase or decrease prices in line with any changes in VAT or other fees chargeable for the services included in the cost of your voyage, such as port taxes or embarkation or disembarkation fees, and also the cost of fuel. We will do our best to absorb any price increases but if we do advise you of any increases you will be entitled to cancel your voyage with a full refund of all monies paid (except insurance and amendment charges). Should you wish to cancel in these circumstances, you must exercise the right to do so within 14 days from the date of notice being sent.

We require that you take out full insurance to cover the cost of cancellation of your voyage for any reason whatsoever and also the cost of assistance, including repatriation in the event of an illness or accident.

Occasionally it is necessary for us to make alterations to your voyage and correct errors in our website descriptions of the voyages which we offer. This can occur both before and after our contract is made or even during your voyage.

Before you travel, if any change we make is significant (for example our cancelling your ferry or a substantial change of itinerary unless this arises due for example to poor weather or civil unrest, commotion or other unforeseen circumstances) or a change of departure time of more than 12 hours but not say a change in vessel to one which is similar, we will offer you the opportunity to decide whether you wish to withdraw from our contract without penalty receiving a full refund of all monies you have paid to us or accept the changed arrangements as notified by us.

Under no circumstances will we be liable for any loss arising from any alteration to your travel plans to and from the vessel for reasons of war, threat of war, riot, civil strike, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions or other circumstances amounting to force majeure. (Your Travel Insurance should cover these issues, please check)

In addition, for the safety of all passengers, the crew, our employees and subcontractors, the ship or third parties we reserve the right to cancel, postpone, curtail or alter (without prior notice) your voyage, in whole or part, for example in the event of threat of war, political unrest, terrorist activity or threat of such activity, nuclear disaster, natural disaster, riots, civil strife, fire, adverse weather conditions, strikes beyond the reasonable control of the provider, mechanical breakdown, accidents of navigation and similar events.

Please note that the ship's captain has total discretion in the interests of safety to vary planned routings without notice should he/she deems it necessary to do so.

We reserve the right to cancel or terminate your voyage and that of the rest of your party at any time should we in our absolute discretion consider your conduct or the conduct of any person in your party to impair the comfort, health or enjoyment of our other passengers or staff or other members of the public or be likely to do so; or if you fail to disclose any material fact to us on booking your voyage or in any communications with us; or if you are in breach of the terms of our contract. In the above circumstances we will have no further liability to you. No refunds will be paid in these circumstances.

Should we cancel your voyage in circumstances other than those detailed above, we will offer you the choice of either a full refund; or an alternative voyage of equivalent or higher standard, provided one is available, for which you will not be asked to pay any more than the price of the original voyage. No compensation shall be payable where we cancelled due to: unexpected circumstances beyond our control which were unusual and unforeseeable, the consequences of which we could not have avoided even if all due care had been exercised; your own actions; or the actions of an unconnected third party.

**PASSPORTS AND VISAS**: The following information applies to all passengers. You will need a valid passport to travel on all ferryboats. In order to comply with regulations imposed by certain countries your passport must be valid for at least six months after the date of your return. If your passport expires earlier than this, it may still be acceptable but you should contact your local passport office or the Consulate or Embassy of the country to be visited for further information. We recommend that you apply for a passport at least eight weeks before departure.

#### **HEALTH:**

It is essential that at the time of booking you get fully comprehensive information about your inoculations and health precautions that you may need for your holiday.

#### TRAVELLERS WITH DISABILITIES

Important information if you have a walking disability, limited mobility or rely on a wheelchair at any time for mobility

We are happy to welcome travellers with disabilities or limited mobility, provided they are accompanied on a one to one basis by an able bodied companion. It is essential that you complete our Passenger Information Form and send it to us when you confirm your booking. This will enable us to advise you on the suitability of the ship and itinerary that you have chosen and to advise our staff on board to ensure your comfort and safety at all times.

Wheelchairs cannot be provided by the ship.

**In Port** - access to the ship will depend on several factors including weather, tides and port facilities and many ferry destinations are also busy commercial ports. Normally the ship will moor alongside a pier and passengers can disembark by steps directly on to land. When the ship is at anchor the ship's lifeboats are used as tenders to take passengers ashore. Access to these boats is not recommended for disabled passengers and especially for passengers using wheelchairs and in the interest of passenger safety boarding the tenders will be totally at the discretion of the ship's Captain or his senior officers, and they have the right to refuse boarding, if they feel that your safety will be compromised.

**Assistance** - assistance can be requested when embarking at the beginning of your voyage at ports and throughout the ship the crew will assist passengers at the gangway. However please note the staff and crew will not be available to assist passengers when ashore.

EMBARKATION: Full details of your embarkation will be in your ticket.

You will need your passport and tickets. You should also ensure that you bring your insurance policy document.

**LUGGAGE**: You may bring 40 kilos of luggage per person. Each item of your luggage must be clearly labelled with your name, cabin number, deck, ship's name and date of departure. It must also be securely closed. It might be taken by the crew at the dock side and delivered to your cabin, on some occasions after sailing. All luggage may be x-rayed and hand searched.

You must store essential items such as passports, tickets and related documentation, money, valuables, medicines and electrical goods in your hand luggage.

#### ASSISTANCE:

Only limited assistance is available on embarkation and disembarkation for wheelchair bound passengers. Assistance can only be guaranteed for those passengers who explain their needs on booking. Assistance will not be possible during your cruise and for shore excursions.

#### ITINERARIES:

As detailed in clause 7 above, ferry itineraries may be changed. Up to date details will be provided to you in our Daily Programme.

#### SHIPBOARD ETIQUETTE:

To ensure a relaxed and friendly atmosphere on board and to ensure the comfort and safety of your fellow passengers, the crew and third parties you must:

Observe all no smoking signs. Please note that all coach travel will be non-smoking. Those passengers who are smokers will have the opportunity to smoke in designated smoking areas;

Be careful when discarding cigarettes, cigars, pipes, matches, ashes and so on overboard as they could blow back and cause fire;

Cover up when entering the ship's public rooms;

Not iron in your cabin;

Avoid making excessive noise in the corridors and cabins and please do not play radio, tapes, CDs in public areas or on the open decks;

Observe and comply with all notices displayed on board your ship.

#### **AVAILABILITY OF FACILITIES:**

We will do our best to ensure that all facilities detailed on our website are available during your voyage. However, we cannot guarantee that they will be available, as, for example, maintenance and other work may be necessary and outdoor facilities such as deck board games are subject to appropriate weather conditions. As most facilities are available on a 'first come, first served' basis, we cannot guarantee that you will be able to use the facilities detailed at any particular time, or at all. In addition, we reserve the right to vary the availability of facilities to accommodate the needs of groups of passengers, for example to utilise the library, show lounge or disco for children in inclement weather conditions.

#### CHILDREN:

Children under the age of 16 must be supervised at all times and accompanied by a parent/tutor or adult guardian.

In the interests of safety, parents, tutors or guardians of children under the age of 16 must ensure that their children do not walk or run around the ship unaccompanied.

Children must dine with their parents, tutors or guardians and may only use the facilities on board under adult supervision.

#### BOARDING:

Please ensure that you are on board no later than 45 minutes prior to scheduled sailing times as it is not possible to wait for latecomers. You must take care when embarking or disembarking from your ship.

#### SHOWERS AND BATHROOMS:

Please be careful when moving around your bathroom, particularly when the floor is wet and take care when exiting your bathroom down deep steps.

FOOD: An indication of the type of food available on board your ship is given on the Restaurant boards.

Alternatives to that on offer at any particular mealtime are limited and subject to availability.

#### **VALUABLES AND YOUR BELONGINGS:**

You should ensure that your valuables and other belongings are comprehensively insured, as we cannot accept liability for loss, damage or theft of such articles unless resulting from our negligence or breach of contract.

#### AT THE END OF YOUR VOYAGE

- A. Please note the customs clearance information. You are responsible for your luggage when clearing customs.
- B. It is not possible to alter your return coaching arrangements once you are on board your ship.
- C. Only estimated and not precise final destination arrival times can be provided.

#### **CONDITIONS OF CARRIAGE**

#### A. Please note the following:

we reserve the absolute right (on behalf of the ship's owner) to exclusively determine how the ship is operated for example with regard to navigation, piloting, alternative or supplementary uses and repairs and to make decisions with regard to ensuring and enhancing the safety, well-being and interests of other passengers and crew on board;

You will be required to pay for any damage you do to the ship and to fixtures and fittings;

You may not bring any birds, animals, dangerous goods, illegal substances or other similar articles on board the ship. Should you be found to have done so, then the Captain or his/her appointed servant or agent will be entitled to confiscate such articles and hold you under citizen's arrest until police officers arrive;

There are many signs, notices and announcements on board the ship which give information, instructions, and prohibitions and so on. You must comply with all such communications for your safety and well-being and that of your fellow passengers and the crew;

We reserve the right to claim from you any sums which we pay to any other passenger or other third parties where such payment was made as a result of your actions or inaction.

- **B.** You must observe the requirements of the routing and timing of your journeys.
- C. You must carry your passports and supporting documents with you at all times during your journey.

#### **LIABILITY**

**A.** We accept responsibility for death, injury or illness caused by the negligent acts and/or omissions of our employees, agents, suppliers and subcontractors whilst acting in the course of or scope of their employment.

#### B. International Conventions

The liability of us, our servants, agents and subcontractors, the ship's owners, operators and managers and any other party which may be involved in the supply of services in connection with your voyage may be limited in accordance with the provisions of relevant international conventions.

The Athens Convention covers carriage of passengers by sea, the Warsaw Convention as amended by the Hague Protocol and for EU carriers, the EU Regulation on Air Carrier Liability (No 2027/97) covers carriage of passengers by air and the Berne Convention covers carriage of passengers by rail. These conventions limit liability for death, personal injury, luggage valuables and other matters and each convention contains specific and different limitations.

More particularly, the Athens Convention details limitations of liability for death and personal injury and articles placed with the carrier for safekeeping in article 7 & 8 (please also see below). In article 15 a presumption is made that your luggage is delivered to you undamaged unless you give written notice to us within 15 days in cases where damage is not apparent at the point of disembarkation or re-delivery or the time when it should have been re-delivered or where damage is apparent before or at the time of disembarkation or re-delivery.

The sums payable should death, personal injury or loss or damage to luggage/belongings occur may well be limited to an amount under the conventions to sums which are less than a court may award to a person suffering any such loss where not connected with air, sea or rail transport. You may therefore wish to consider insuring for the possibility of such unfortunate events but in doing so should be careful to note any limitations and restrictions contained in the insurance policies.

Any sums payable to you under the above conventions shall be reduced in proportion to any contributory negligence on your part or the maximum deductible under the relevant convention (eg. approximately  $\leq 185.00$  under the Athens Convention).

With effect from 1 January 1999, the limitation of liability for death and personal injury claims for European carriers under the Athens Convention has been increased to approximately €270,000 per person. This higher limitation (rather than the lower one which appears in the Convention) will apply to any liability we may have to you in relation to the cruise itself (including the process of getting on and off the ship).

If you make any claim against us, you must give credit for any and all payments received from any supplier (eg ships owners or operators, airlines etc).

Please note that no liability other than stated above shall be accepted for valuables.

Please also note that each convention specifies the limits for making claims which may be as little as one year from the date of the relevant incident arising.

We have copies of the conventions available, and would be happy to send you copies on request to the address detailed on clause 1B above.

#### C. Contract Performance

We accept responsibility for ensuring that the arrangements which you book with us reach a reasonable standard and for damage caused to you by our failure to perform our contract or improper performance of our contract, unless this improper performance happens without fault on our part or that of the ship's owner or any other person who supplies services which are included in the voyage booked because:-

It is unforeseeable and unavoidable and attributable to an unconnected third party; or

It is your fault; or

It is due to unusual and unforeseeable circumstances beyond our control the consequences of which could not have been avoided by the exercise of due care; or

results from an event which we, the ship's owner or any other person who supplies services included in the voyage booked could not foresee or forestall even if due care had been exercised.

D. In all instances except personal injury or death, our liability is limited to the cost of the relevant passenger's voyage.

#### **CAN WE HELP?**

We will be happy to offer you assistance should you be in difficulty. Such assistance may take the form of advice, guidance and financial assistance with initial legal costs.

Any assistance offered shall be subject to a maximum value of €5,000 and any financial assistance required with legal costs/actions must be requested within 90 days of the incident giving rise to the claim. Should you be able to claim for costs against a third party or you are insured for such costs then any sums actually incurred by us will be recoverable from you.

Any sums paid of costs of assistance offered by us to you, where covered under your Delay Insurance, must be reimbursed to us.

Whilst we do our best to make your voyage a success, any problem you have or matter you wish to complain about must be made known to us whilst on the ship and the relevant service provider immediately. We or they will do our best to help and put things right. It is an important condition of this contract that you do let us know at the earliest possible opportunity.

If your problem cannot be resolved on the spot and you wish to take up the matter after your voyage, a Complaint Registration Form is available from our on-board Representatives. You will be given a copy of the completed form; a second copy will be retained by us. You should then follow this up in writing to our Customer Relations Department within 28 days of your return from voyage. You should quote your Complaint Registration Form number on that correspondence. Failure to follow this procedure will deprive us of the opportunity to assist you and rectify the problem.

#### LAW

We always aim to sort out any complaints we have quickly and to everyone's satisfaction. However, we both agree that any unresolved dispute, claim or other matter which arises out of or in connection with your contract or voyage may be taken to Court or arbitration as set out below.

Regardless of which country you live in, we both agree to use the Courts of İzmir Turkey only.

Please note, whether you go to Court or arbitration, Turkish law will be used as the basis for deciding the dispute.

#### **CONTINUATION OF TERMS**

Should any of the terms of this contract be legally declared void or unenforceable, the remainder of our contract will remain in full force and effect.

#### **CONTACTS**

#### **TURKEY**

## DSC TURİZM YATIRIMLARI ve TIC LTD STI

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## Ferry services to start between Turkey's Izmir and Greece's Athens this summer

Daily Sabah

Published March 14,2019



The Part of Çeşme (iStock Photo)

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Ferryboat services between the Çeşme district of western Turkey's Izmir province and Greece's coastal town of Lavrion near Athens will commence as of June 2, connecting the Turkish and Greek mainlands for the first time, officials from the company that will arrange the services said Wednesday.

With the launch of daily ferry services, authorities aim to reduce the traffic density along border gates while helping the development of economic relations between the two countries.

Bülent Ipek, board chairman of the Istanbul-based company, said that the line has the potential to develop commercial and social relations between the two countries as it will not only provide transportation for people to travel but also easier transportation for cargo-carrying vehicles, adding that it will ensure that the costs of companies transferring products via rigs are reduced as it will provide an easy route for rigs to Europe via Izmir.

"The line will not only boost the region's economy but it will also provide significant convenience for expatriates as well as tourists," he added.

The Çeşme-Lavrion was initially chosen as it is the closest distance between the Turkish and Greek mainland with the trip taking some seven hours.

lpek said the will of President Recep Tayyip Erdoğan and Greek Prime Minister Alexis Tsipras has been among the milestones of this long-awaited service.

There are currently various regular ferry and hydrofoil services between Greek islands in the Dodecanese, the North Aegean and the coasts of Turkey, with the popular resort town of Bodrum being the hotspot for destinations to several Greek islands such as Rhodes, Kalymnos, Leros, Patmos, and Kos.

There is also a daily ferry service between Çeşme and Chios (called Sakız Adası in Turkish) and daily one-and-a-half-hour services from Ayvalık in western Balıkesir province to Lesbos Island (also called Midilli in Turkish).

# TOURISM

Daily Sabah > Business > Tourism

# Ferry services to start between Turkey's Izmir and Greece's Athens this summer



The Port of Cesme (iStock Photo)

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